



**University  
Hospitals Sussex**  
NHS Foundation Trust

Do you need help with  
information, advice or support?

**PALS**

**Patient Advice  
and Liaison Service**

We are here to help,  
offering assistance to patients,  
their relatives and carers

Patient information

As a patient, relative, carer or visitor sometimes you may need advice and support. We recognise that coming to hospital can sometimes be difficult and we are here to help, should you need it.

If you have any issues or concerns about care provided by the Trust it is always best to initially speak to the person in charge of the ward or department. If, however, you are not happy with the result of this please do get in touch with PALS.

## **PALS can:**

- provide information about services both here at the Trust and other organisations
- liaise with departments within the hospital on your behalf
- listen to any concerns you may have and help to resolve them.

# How you can get in touch with us

## By phone

Royal Sussex County Hospital – **01273 664511**  
or **01273 664973**

Princess Royal Hospital – **01444 448678**

## By email

[uhsussex.pals@nhs.net](mailto:uhsussex.pals@nhs.net)

## By post

### **PALS**

Royal Sussex County Hospital  
Eastern Road  
Brighton  
BN2 5BE



**This leaflet is intended for patients receiving care in Brighton & Hove or Haywards Heath**

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The information in this leaflet is for guidance purposes only and is in no way intended to replace professional clinical advice by a qualified practitioner.

