



KnowledgeShare

News from KnowledgeShare - July 2026

Teams using KnowledgeShare for:



Evidence Updates

127



Evidence Searching

50



Skills Teaching

11

Members receiving updates:



68,335

Support requests from LKS teams:



33

KnowledgeShare on NHS Futures: Updates



- Midlands & East Community of Practice 2026: Video recording
- Registration form template
- Promotional Resources: Display example from Whiston Hospital MWL

Join this community [here](#)

Helpdesk update

We've been providing support for KnowledgeShare through our new helpdesk portal for almost a year now. Using the portal has allowed us to create a knowledge base of how-to articles and FAQs as well as managing your queries, suggestions and bug reports more efficiently - see below for some key facts and figures. You can also email us directly if you don't find the answer via the portal:

support@knowledgeshare.freshdesk.com.



131 articles published



1278 article views



238 library staff users



384 tickets resolved

We hope you're finding the portal useful – let us know if you have any feedback!

Questions or comments about KnowledgeShare? <https://knowledgeshare.freshdesk.com/support/home>



KnowledgeShare

Category reminder: Operating Department Practitioner

When adding members or categorising surgical resources for your team, don't forget this Staff Group!

Operating department practitioners work alongside the rest of the surgical team in anaesthesia, theatre and recovery.

As allied health professionals registered with the Health and Care Professions Council (HCPC), you'll find them under "Health Professional" in the category tree.



Category reminder: Clinical Scientist

Clinical scientists are regulated by the HCPC, developing techniques to prevent, diagnose, and treat illnesses.

In addition to research roles, they also work on equipment calibration or with biological samples to identify pathogens, genetic markers or chemical abnormalities. Some work directly with clinicians to interpret complex data and recommend appropriate treatments or diagnostic pathways.

When categorising resources for your team, consider including this Staff Group category on any relevant primary research data or practical clinical guidelines.



Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Fri 14 August 2026, 2.00pm–4.00pm

Weds 23 September 2026, 1.00pm–3.00pm

Mon 12 October 2026, 10.00am–12.00pm

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Mon 3 August 2026, 10.00am–12.00pm

Thu 15 October 2026, 1.00pm–3.00pm

Adding local resources

We have no scheduled sessions at the moment but please see the help materials on the portal, or contact us to arrange live training for your team.

Skills

To help manage information skills teaching, including *ad hoc* or scheduled sessions.

Thu 24 September 2026, 2.00pm–3.30pm

"The scope of the current awareness resources you produce is always very good and you always manage to find a real gem I haven't spotted elsewhere."



Consultant,
University Hospitals Sussex