



# KnowledgeShare

## News from KnowledgeShare - June 2024

### Teams using KnowledgeShare for:



Evidence Updates

129



Evidence Searching

45



Skills Teaching

12

### Members receiving updates:



61,823

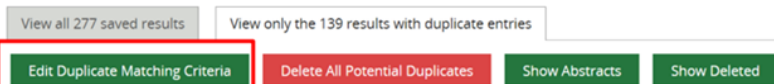
### Support requests from LKS teams:



61



My evidence search results have duplicates, but they are not detected.

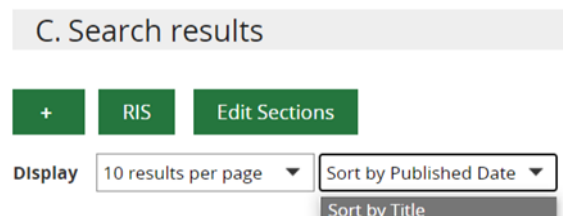


Data such as author name is not always entered uniformly across different databases, and you may need to adjust the duplicate matching criteria.



By default, KnowledgeShare's deduplication tool is set up to detect title, author and year of publication. Reduce the matching criteria to increase sensitivity. Unticking Author and removing this as a criterion tends to resolve the issue.

It is also good practice to do a final check by temporarily re-ordering your search results by title on screen using the Sort selection:



This will identify any inconsistencies between duplicate source files, such as different punctuation or capitalisation, that may escape detection.

For further information, please see: [4.3.13.2 Change duplicate matching criteria \(p.80\) of the Evidence Search manual](#)



# KnowledgeShare

## Promotional Materials



We have added a PowerPoint slide deck to our promotional content for LKS teams to use for induction packs and presentations.

You can find these on the Knowledge for Healthcare workspace at [Future NHS](#), as well as the [KnowledgeShare website](#), alongside our current manuals, training sessions, newsletters and brief video guides.

## New Permission Settings

There is no longer any distinction between the **Administrator** named on the Manage LKS page and staff in the **LKS Administrators** permission group. All staff with LKS Administrator permissions can now:

- move sites and departments for Organisations where you are the Primary LKS
- receive a weekly email of members who have self-registered
- receive a weekly email of recently unassigned members
- receive notifications of search requests by members
- receive an email when a member has requested updates and needs an assigned librarian.

Please check who has LKS Administrator permissions in your service and update if necessary. This should be more than one person (so requests can be actioned in their absence) but not too many more (so you have clear workflows).

The Administrator named on your Manage LKS page will usually be used as the main contact unless you have notified us otherwise.

See the LKS Admin handbook for more on the permissions and responsibilities of LKS Administrators: <https://www.uhsussex.nhs.uk/knowledgeshare-web/>

## Forthcoming training and events

### Skills

This online demonstration will help you manage information skills teaching, including either ad hoc teaching or scheduled sessions.

**Monday 5 Aug 2024, 10am– 11.30am (Teams)**

### Adding local resources

This online demonstration shows how to add local events, guidelines and books to your Members' updates.

**Friday 19 July 2024, 1pm- 2.30pm (Teams)**

[uhsussex.knowledgeshare@nhs.net](mailto:uhsussex.knowledgeshare@nhs.net) to book.

### Evidence Search

This online demonstration will help you manage evidence searching with KnowledgeShare.

**Wednesday 10 July 2024, 1pm—3pm (Teams)**

**Tuesday 23 July 2024, 2pm—4pm (Teams)**

**Wednesday 7 Aug 2024, 1pm—3pm (Teams)**

**Thursday 22 Aug 2024, 2pm-4pm (Teams)**

"This is an excellent service and has alerted me to key pieces of research and training that I would have missed otherwise."



Library member  
Walsall Healthcare NHS Trust