

# KnowledgeShare

## News from KnowledgeShare - March 2023

Teams using KnowledgeShare for:



**Evidence Updates** 



**Evidence Searching** 



Skills Teaching

Members receiving updates:



56,416



30

Support requests from LKS teams:

### When a member leaves your library service, it's time to unassign

You do not need to delete a member record when they leave your service. Instead, **Unassign** them. This removes their link to your LKS but retains their record in case they join another service that uses KnowledgeShare.

If a member joins another LKS before you have unassigned them, their new LKS may request a transfer. You will be notified by email and can then unassign the member.

Members may also be automatically unassigned, and eventually deleted, due to inactivity, as per the KnowledgeShare privacy policy.

To unassign a member, from their profile page click **Edit** in the **Personal Information** section. In the Library and Knowledge Service field select 'Member is no longer assigned to an LKS' (red text).

Click **OK** on the pop up message. An email confirmation will give the member the opportunity to reply if they have not left your trust.

Library and Knowledge Service	
Library and Knowledge Service	
Mid Wessex	<b>-</b>
Member is no longer assigned to an LKS Mid Wessex	

For more information see 2.4.4 Unassign a Member when they leave your Service in the **KS Handbook - Members.** 

Note: when **library staff** leave your service, you will not be able to unassign them. Staff records work in a different way to member records and cannot be moved between services. Contact us at uhsussex.knowledgeshare@nhs.net for help when a staff member leaves or joins.



# KnowledgeShare

### Category Q&A



How can I include legal aspects of healthcare in a member profile?



In the Professional Interests section sits the category Quality, Safety and Risk and the subcategory of Law.

We have recently added Legal Liability as a term to cover both institutional liability and individual failure of duty of care. This would include human error, such as workplace accidents, or negligence, and issues such as poor hygiene in clinical areas. Malpractice and misconduct, where a professional fails to meet the standard of conduct expected of them, would also fall within this category.

Mental Capacity and Consent covers the determination of a patient's ability to understand and utilise information to make informed decisions (consent). Use this for issues of consent related to the Mental Health Act (1983/2007) and Deprivation of Liberty Safeguards.

Also in this subcategory are **Advance Directives**, which are legal documents enabling individuals to state what they would like to happen to them in the event that they lose capacity (Use also for Lasting Power of Attorney).



## Forthcoming training and events

### **Evidence Search**

This online demonstration will help you manage evidence searching with KnowledgeShare.

Wed 19 April 2023, 2.00pm-4.00pm (Teams) Tue 9 May 2023, 10.00am- 12.00pm (Teams)

### **Skills**

This online demonstration will help you manage information skills teaching, including either ad hoc teaching or scheduled sessions.

Mon 17 April 2023, 10.00am-11.30am (Teams)

### Adding local resources

This online demonstration will show you how to add local events, guidelines and books to your Members' updates.

Wed 24 May 2023, 11.00am—12.30pm (Teams)

uhsussex.knowledgeshare@nhs.net to book.

"I've been receiving excellent evidence update recommendations - the latest update coinciding with a current patient's needs. The research has been very useful for directing patient treatment and care."



Speech & Language Therapist University Hospitals Sussex