



# KnowledgeShare

## News from KnowledgeShare - March 2026

### Teams using KnowledgeShare for:



Evidence Updates

134



Evidence Searching

56



Skills Teaching

12

Members receiving updates:



69,059

Support requests from LKS teams:



32

### NEW: KnowledgeShare Community Workspace on NHS Futures

We now have a KnowledgeShare community workspace on NHS Futures, making it easier to access and share promotional resources, templates and tips. Join the workspace to download posters, slide decks, testimonials, logos, etc. shared by the KnowledgeShare team and our user community. And upload your own!

Information on upcoming regional community of practice meetings can also be found here, along with recordings from past meetings.

[Join the workspace](#) (NHS Futures login required)

### New Support Articles

The [KnowledgeShare support portal](#) is available to all LKS staff (quick initial sign-up required). Help articles recently added to the portal include:

#### **How to's**

[How to create a Newsletter \(bulletin\)](#)

[How to manage Journal Table of Content \(TOC\) Alerts](#)

[How to add a Member](#)

#### **Updates**

[Latest updates 12 March 2026](#)

#### **FAQ's**

[What is the annual GDPR email?](#)

#### **Troubleshooting**

[OpenAthens Scope Error](#)



# KnowledgeShare

## New sources categorised for updates

We are delighted to be working with the team at Mersey and West Lancashire Teaching Hospitals to increase the number of unique sources categorised for national distribution via KnowledgeShare.

We will publish an updated list of all our sources shortly, but some of the organisations and publications now featured thanks to the MWL team (particularly Colette McKeever) include: Best BETS, BMJ Innovations, Centre for Perioperative Care, the Queen's Institute of Community Nursing, HoC Health and Social Care Committee, Healthcare Finance Management Association, and the Institute of Public Care.

## Farewell to William!

Our assistant librarian, William Seaford, is moving into a library manager role at our Princess Royal Hospital site from 1 April. Congrats William, and many thanks for all your work in the KnowledgeShare team over the past couple of years!

This includes speedy helpdesk responses, delivering training, writing help articles and above all categorising a large proportion of the content in evidence updates. William will continue some KnowledgeShare work alongside his new role, but please be aware we will be short-staffed for a while. We wish him all the best!



## Forthcoming training and events

Sessions are run via MS Teams.

Log in at <https://knowledgeshare.freshdesk.com/support/home> to book a place

### Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

**Tuesday 28 Apr 2026, 2.00pm–4.00pm**

**Wednesday 13 May 2026, 1.00pm–3.00pm**

### Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

**Monday 18 May 2026, 10.00am–12.00pm**

### Skills

We have no scheduled sessions at the moment but please see the help materials on the portal, or contact us to arrange live training for your team.

### Adding local resources

We have no scheduled sessions at the moment but please see the help materials on the portal, or contact us to arrange live training for your team.

"KnowledgeShare is definitely one of the best products we subscribe to so it wasn't hard convincing the powers that be that we need it! Thank you for all you do."



Knowledge and Library Service Manager,  
Dorset County Hospital NHS Foundation Trust