



KnowledgeShare

News from KnowledgeShare - May 2026

Teams using KnowledgeShare for:



Evidence Updates

130



Evidence Searching

48



Skills Teaching

12

Members receiving updates:



67,665

Support requests from LKS teams:



27

New evidence search evaluation form

The built-in evaluation form for evidence searches completed within KnowledgeShare was updated on 1 April, based on input from a national working group. The new form is shorter, with some re-ordering of questions to encourage more feedback on the specific impact of the search results.

A text version is available via the [support portal](#) and our [NHS Futures workspace](#), so if you collect feedback in other ways and want to align your questions to match KS, you can review the changes and update accordingly.

Annual reports of feedback gathered via KS for April 2025 – March 2026 will be sent out as usual later this year (using the previous form structure and data).

New Support Articles

The [KnowledgeShare support portal](#) is available to all LKS staff (quick initial sign-up required). Help articles recently added to the portal include:

How to's

[How to assign a Member to your LKS](#)

[How to manage Evidence Updates for your Assigned Members](#)

[How to book Members onto a Skills session](#)

[How to record Skills session attendance](#)

Latest updates

[Latest updates 14 May 2026](#)



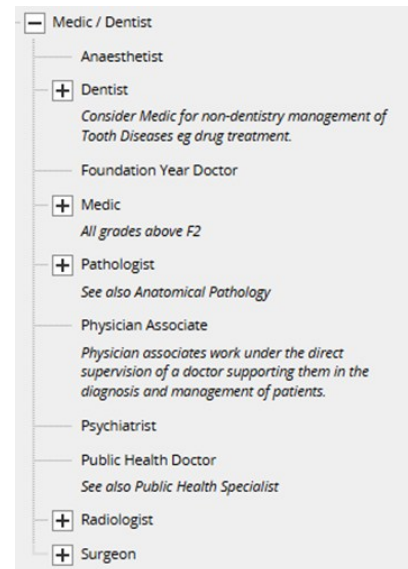
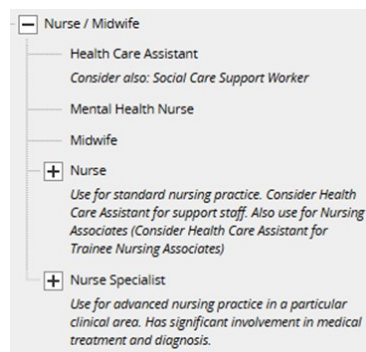
KnowledgeShare

Local resource categorising reminder: Staff Group field and specialist roles

When adding Staff Group selections to Resources, it is important to consider all staff roles that may benefit from it. In particular, the Medic/ Dentist and Nurse/ Midwife parent categories contain specialist roles that are easily overlooked.

These include roles such as Radiologist, Public Health Doctor, Mental Health Nurse, etc. and these are occasionally missed, particularly when broad interest content is added (national guidance, policy, publications from professional regulators, etc.)

When categorising, please scan each parent list in the Staff Group field and use these as an aide memoire to ensure all relevant roles are included.



Forthcoming training and events

Sessions are run via MS Teams.

Log in at <https://knowledgeshare.freshdesk.com/support/home> to book a place

Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Tuesday 23 June 2026, 2.00pm–4.00pm

Tuesday 21 July 2026, 1.00pm–3.00pm

Skills

We have no scheduled sessions at the moment but please see the help materials on the portal, or contact us to arrange live training for your team.

"Our Associate Director of Communications has replied to his evidence updates to thank me, and commented on their value and interest. So this is certainly moving in the right direction for our service (adding value and generating interest in other services).

We are also seeing more requests for full text articles in response to colleagues receiving their KnowledgeShare update emails."

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Thursday 18 June 2026, 1.00pm–3.00pm

Adding local resources

We have no scheduled sessions at the moment but please see the help materials on the portal, or contact us to arrange live training for your team.

Community of Practice

We support regular regional communities of practice. Our next meeting is: **Midlands and East, Tuesday 16 June 2.00pm–3.30pm**

Let us know if you manage a team in West Midlands, East Midlands or the East of England and have not received an invite.



Knowledge and Library Service Lead,
Sirona Health and Care