KnowledgeShare

News from KnowledgeShare - October 2026

Teams using KnowledgeShare for:

Evidence Updates
130

Evidence Searching
47

Skills Teaching
7

Members receiving updates:

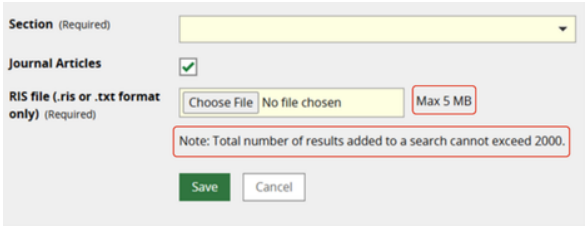
69,575

Support requests from LKS teams:

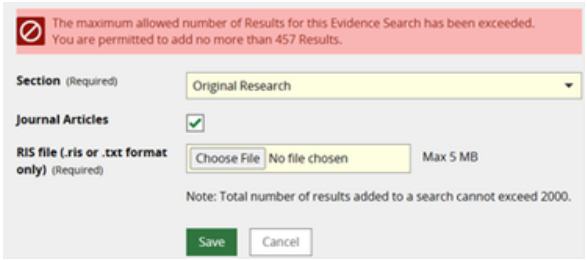
35

New: size limits for evidence searches

We have introduced some clearer limits on the number of results that can be added to an evidence search, to make sure that searches can always load successfully and reports can be downloaded. The file size limit for each RIS file is 5Mb and the total number of results in a search cannot exceed 2000.



You will be shown an error message if attempting to upload a RIS file that would take the total number of the results in the search over 2000.



We recommend uploading large numbers of results in batches of no more than 500 for best performance.

Community of Practice - London & South

The most recent community of practice meeting for the London & South region took place on 9 October, with 37 attendees from 20 different teams. The recording is now available via our Futures workspace

Questions or comments about KnowledgeShare? **https://knowledgeshare.freshdesk.com/support/home**

KnowledgeShare

New category: Health Visitor

We've recently added Health Visitor as a new category within the Staff Group field. Over the coming weeks, the KnowledgeShare team will be reviewing the profiles of members whose Job Role is recorded as Health Visitor and updating them accordingly.

Where appropriate, existing Staff Group categories may be retained alongside this new designation to ensure profiles remain as accurate and informative as possible.
If you have any questions or concerns about how this update may affect a specific member's profile, please don't hesitate to get in touch with the team.



Other new categories added in September/October:

Salmonella
(Conditions> Physical Diseases>Communicable Diseases>Bacterial Diseases)

Campylobacter Infection
(Conditions> Physical Diseases> Communicable Diseases>Bacterial Diseases)

Placenta Diseases
(Conditions> Pregnancy and Childbirth> Pregnancy Complications)

Diabetic Neuropathy
(Conditions> Physical Diseases>Endocrine Diseases>Diabetes OR Nervous System Diseases>Neuromuscular Diseases>Peripheral Nervous System Diseases)

Cold Sore
(Conditions>Physical Diseases>Mouth & Jaw Diseases)

Intellectual Property
(Professional Interests> Managing Knowledge and Information)

Forthcoming training and events

Sessions are run via MS Teams.
Log in at https://knowledgeshare.freshdesk.com/support/home to book a place

Evidence Search
This session will help you manage evidence searching with KnowledgeShare.
Thu 19 November 2026, 1.00pm–3.00pm
Wed 9 December 2026, 10.00am–12.00pm
Tue 12 January 2026, 1.00pm–3.00pm

Adding local resources
This session will help you add local events, guidelines and books to your Members' updates.
Tue 20 October 2026, 1.00pm–2.30pm
Mon 1 February 2026, 2.00pm-3.30pm

Member categorising
This session is a repeat of the initial implementation updates training, for new staff or as a refresher.
Tue 17 November 2026, 2.00pm–4.00pm
Fri 26 February 2026, 1.00pm–3.00pm

Skills
To help manage information skills teaching, including ad hoc or scheduled sessions.
Tue 26 January 2027, 1.00pm–2.30pm

Huge time saver for the team! We primarily use the current awareness module - there is no way that we could produce that many individual bulletins for our colleagues! Now we only produce a few bespoke bulletins in-house. The system is easy to use.

Library Manager, Somerset NHS FT