



**University
Hospitals Sussex**
NHS Foundation Trust

We're here to help

PALS

Patient Advice and Liaison Service

Offering assistance to
patients, their relatives
and carers

Patient information

We can help you



**Find out about
NHS Services**



**Tell you who can
support you to say
thank you or to
make a complaint**



**We will try to
make things better**

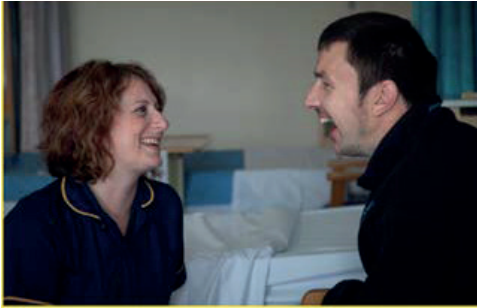


**You can talk to us
about anything to
do with the NHS**

Keeping things private



We keep the things you tell us private



We only talk to health workers if you want us to and think it will help



If someone else is in danger we might not be able to keep things quiet. We will talk to you about this.

These are the ways to contact PALS



Face to face



Phone us on
01243 831822

E-mail us at –
uhsussex.palschichester@nhs.net

Website –
www.uhsussex.nhs.uk



When is PALS open?

We are open 10am to 4pm
Monday to Friday



10.00



4.00

Monday	10am - 4pm
Tuesday	10am - 4pm
Wednesday	10am - 4pm
Thursday	10am - 4pm
Friday	10am - 4pm
Saturday	Closed
Sunday	Closed

Phone 01243 831822

**Leave a message on our answer phone
when we are closed.**

**We will ring you back
as soon as we can.**

**We are not open in the evening
Saturdays and Sundays
or on bank holidays.**



This leaflet is intended for patients receiving care in St Richards and Southlands

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The information in this leaflet is for guidance purposes only and is in no way intended to replace professional clinical advice by a qualified practitioner.