**Ambassador Compact**

**What does an Ambassador do?**

* To role model our values at all times:
	+ Compassion
	+ Communication
	+ Teamwork
	+ Respect
	+ Professionalism
	+ Inclusion
* To promote the Trust’s Culture of Patient First
* To promote and maintain good working relationships in team
* Be trustworthy, respectful, responsive and helpful to others
* Support your manager to cascade regular Trust Brief within own team
* Encourage team to share achievements and ideas
* Increase your team’s access to Trust wide communications both in print by displaying a hard copy on the notice board in the staff areas, and by signposting colleagues to the Staff Intranet if they have regular access to a PC and the Trust social media pages
* Promote engagement events such as:
	+ Staff recognition events
	+ Annual staff survey
	+ Other bespoke staff engagement events (e.g. Equality and Diversity)
	+ Supporting teams in terms of Speaking Up
	+ Staff Conference
	+ Health and wellbeing events
* Feedback initiatives from Ambassador meeting to your own team regularly
* Be acknowledged and introduced by your manager as the Ambassador in the area – describe who you are, what an ambassador does and how new members of the team can contact you
* Buddy/mentor visitors or new staff to your department and help them to feel part of the team

As a minimum Ambassadors should:

* Commit for one year
* Attend 1 meeting every year
* Attend 1 Ambassador supported event per year
* Respond to requests for meetings and activities

**What you can expect from us**

* Regular shared Ambassador Forums including
	+ Influence and support initiatives
	+ Engagement with chief executive
	+ Chance to promote team ideas for improvement
* Promotion of Ambassador Roles
	+ Trust sharing of the contribution of Ambassadors
	+ Part of a Trust wide movement across all levels and directorates
	+ Identification of Ambassadors as a positive force for change
	+ A chance to actively influence the experiences of people accessing the Trust
* Personal/Professional Development Opportunities
	+ Access to Conferences and events
	+ Networking opportunities
	+ Specific Ambassador designed training and learning opportunities
	+ Chance to be part of specific interest subgroups
* Be part of a Trust Wide Ambassador Network including
	+ Sharing of knowledge and experience
	+ Help to pilot or trial ideas with other Ambassadors
	+ No hierarchy, colleagues with same ideal and values (a shared passion)
* Recognition for your contribution including
	+ Feedback for appraisal and own role development
	+ Chance to represent team and department
	+ Acknowledgement from the Trust
* Involvement at key Trust events
	+ Being part of shaping engagement and support for the organisation
	+ Chance to be at events that influence Trust direction
	+ Latest updated Trust news and developments to share with others
* Personal Energy renewal and emotional support
	+ Links with Ambassador Colleagues
	+ Sharing of positive achievements
	+ Active involvement in engagement events
	+ Recognising your involvement and promotion as an Ambassador
	+ Regular access to forums and informal support meetings

For more information or if you would like to nominate a colleague or yourself, please email:

uhsussex.ambassadors@nhs.net