**Ambassador Compact**

**What does an Ambassador do?**

* To role model our values at all times:
  + Compassion
  + Communication
  + Teamwork
  + Respect
  + Professionalism
  + Inclusion
* To promote the Trust’s Culture of Patient First
* To promote and maintain good working relationships in team
* Be trustworthy, respectful, responsive and helpful to others
* Support your manager to cascade regular Trust Brief within own team
* Encourage team to share achievements and ideas
* Increase your team’s access to Trust wide communications both in print by displaying a hard copy on the notice board in the staff areas, and by signposting colleagues to the Staff Intranet if they have regular access to a PC and the Trust social media pages
* Promote engagement events such as:
  + Staff recognition events
  + Annual staff survey
  + Other bespoke staff engagement events (e.g. Equality and Diversity)
  + Supporting teams in terms of Speaking Up
  + Staff Conference
  + Health and wellbeing events
* Feedback initiatives from Ambassador meeting to your own team regularly
* Be acknowledged and introduced by your manager as the Ambassador in the area – describe who you are, what an ambassador does and how new members of the team can contact you
* Buddy/mentor visitors or new staff to your department and help them to feel part of the team

As a minimum Ambassadors should:

* Commit for one year
* Attend 1 meeting every year
* Attend 1 Ambassador supported event per year
* Respond to requests for meetings and activities

**What you can expect from us**

* Regular shared Ambassador Forums including
  + Influence and support initiatives
  + Engagement with chief executive
  + Chance to promote team ideas for improvement
* Promotion of Ambassador Roles
  + Trust sharing of the contribution of Ambassadors
  + Part of a Trust wide movement across all levels and directorates
  + Identification of Ambassadors as a positive force for change
  + A chance to actively influence the experiences of people accessing the Trust
* Personal/Professional Development Opportunities
  + Access to Conferences and events
  + Networking opportunities
  + Specific Ambassador designed training and learning opportunities
  + Chance to be part of specific interest subgroups
* Be part of a Trust Wide Ambassador Network including
  + Sharing of knowledge and experience
  + Help to pilot or trial ideas with other Ambassadors
  + No hierarchy, colleagues with same ideal and values (a shared passion)
* Recognition for your contribution including
  + Feedback for appraisal and own role development
  + Chance to represent team and department
  + Acknowledgement from the Trust
* Involvement at key Trust events
  + Being part of shaping engagement and support for the organisation
  + Chance to be at events that influence Trust direction
  + Latest updated Trust news and developments to share with others
* Personal Energy renewal and emotional support
  + Links with Ambassador Colleagues
  + Sharing of positive achievements
  + Active involvement in engagement events
  + Recognising your involvement and promotion as an Ambassador
  + Regular access to forums and informal support meetings

For more information or if you would like to nominate a colleague or yourself, please email:

[uhsussex.ambassadors@nhs.net](mailto:uhsussex.ambassadors@nhs.net)