

**Minutes of the Hospital Liaison Group (HLG) meeting held on Monday 4<sup>th</sup> April, 2022 at 6.00pm in the Audrey Emerton Building.**

Present: Cllr Nancy Platts (NP) Local Councillor – Chair  
 David McLaughlin (DM) UHSx Director of Estates & Facilities  
 James Millar (JMi) UHSx Deputy Director of Capital Development & Property  
 Richard Beard (RB) UHSx 3Ts Head of Communications and Engagement  
 Ali Jenkins (AJ) UHSx 3Ts Programme Administrator  
 Jane Moseley (JMo) BHCC Planning Manager  
 Andy Renaut (AR) BHCC Head of Transport, Policy & Strategy  
 Marylis Redpath (MR) Local Resident  
 Julian Redpath (JR) Local Resident  
 Rob Donaldson (RD) Local Resident  
 Behvia Graham (BG) Local Resident  
 Lloyd Russell-Moyle (LRM) MP for Brighton Kemptown and Peacehaven / Local Resident  
 John Baily (JB) Local Resident  
 Louisa Newbury (LN) Local Resident  
 Suzy Lupin (SL) Local Resident  
 Marcus Wright (MW) Local Resident

Apologies: Robert Cairney (RC) UHSx Director of Capital Development & Property

1.	Welcome and apologies for absence	
	NP opened the meeting with introductions amongst the group. Apologies were received from RC.	
2.	Minutes of previous meeting (December 2021)	
	The minutes were accepted as an accurate representation of the last meeting. DM gave an update on the following actions from the last meeting: <ul style="list-style-type: none"> <li>- The restaurant generators have been switched off overnight.</li> <li>- The fan motor on the Sussex Cancer Centre, which had caused noise issues, has been replaced.</li> <li>- The broken inspection cover on the North Service Road (NSR) has been temporarily fixed with a permanent solution in place within the next month.</li> </ul>	
3.	Update on Existing Site Operational Matters	
	JMi noted that as part of the recent Section 73 planning application the Trust are awaiting comments on the proposed transport mitigation measures from BHCC. DM highlighted the changes made to the NSR to facilitate a return to two-way	

	<p>usage, which includes the removal of the ramp to the waste storage area, and the further work that is needed to achieve this goal. JMi highlighted some of the challenges faced by the Trust, including the width of the NSR at certain points and the roundabout at the western end. How vehicles queue for the multi-storey car park will also need to be reviewed.</p> <p>JR asked if the Trust are now committed to returning the NSR to two-way traffic. DM noted that the Trust are committed to this, however there is a lot of work to be carried out to ensure the Trust are confident that it can be done safely and also what works will need to be carried out to facilitate this. Funding had been put aside this financial year to resolve issues linked to the management of the road which should reduce or remove vehicles queuing onto Bristol Gate to get into the carpark.</p> <p>RD asked if the Trust would be permanently closing the western end of the NSR. RB advised the Trust are not able to close the western end permanently in terms of a wall as it will still need to be used as an emergency entrance / exit. It will likely be closed using a gate or similar which can be opened when needed.</p> <p>BG noted that any closure at the western end will have a massive impact on the amount of traffic using Bristol Gate, and this could have a knock on effect for ambulances trying to access A&amp;E.</p> <p>LRM asked if it would be possible for the Trust to install some signage advising drivers of the number of spaces available in the car park. If drivers can see the car park is full it could mean people would not be queuing on Bristol Gate. DM advised that as part of the opening of the car park within the 3Ts building the Trust are reviewing their car park signage across the whole site.</p> <p>LRM asked how many additional spaces would be created through the opening of the 3Ts buildings. RB advised that there would be 298 spaces created once the project was completed.</p>	
4.	Local Residents Questions	
	<p>NP noted that residents who could not attend had sent in two questions. One relating to the Helideck timeframe and the other to the impact around the hospital from the Hannover Low-Traffic plan.</p> <p><u>Helideck Timescale</u> – DM informed the group that the Helideck has now been handed over to the Trust. There is some work planned for the top of the TKT which the Trust are carrying out before the Helideck becomes operational. Investigations as to the extent of the work required are being carried out at the moment. It is likely to continue through the summer into autumn. Local residents will be well informed before any landings take place.</p> <p><u>Hanover Low-Traffic Plan</u> – AR gave an overview of the low-traffic plan to the group, spanning A23 – Elm Grove – Queens Park Rd – Eastern Rd. The idea of the plan is to reduce the amount of traffic in the local area. There are surveys still being carried out which will assess the impact on the surrounding areas and local residents are welcome to contribute to these.</p> <p><u>South Service Road (SSR) Usage</u> – It has not been possible to return the SSR to Trust use as the service lift on the exterior of the Stage 1 building will need to be used for the delivery of the equipment. JR questioned why it was not known earlier that this would be required. RB advised this was due to unforeseen but necessary changes to the project.</p> <p><u>Broken Inspection Cover</u> – RD noted that he first emailed the Trust about this ten months ago and there was no response initially. Although the Trust have temporarily fixed the issue, there is still a loud noise when vehicles drive over it.</p>	DM

	<p>DM advised that the Trusts chief engineer has been involved and the issue is on course to be resolved. A Permanent fix will require the closure of the NSR and this will require some planning. DM will make contact with RD to advise when the works will take place.</p>	
	<p><u>Car Horn Sounding</u> – There has been an issue recently where cars queuing for the car park have been sounding their horns. This is believed to be due to drivers jumping the queue, or dropping off before exiting onto UAR, and others who are waiting are sounding their car horns out of frustration. It was suggested that some signage to advise drivers not to sound their horn would be useful, and consideration of preventing queue jumping. It was generally agreed that use of car horns in this situation achieved nothing and was inconsiderate. DM will ask colleagues in traffic management to look into this and resolve.</p>	<p><b>DM</b></p>
	<p><u>Road Sweeping Complaints</u> – RD informed DM that the noise from the road sweeper which operates over the weekend. RD questioned if this needs to operate at the weekends, and also its effectiveness as it doesn't pick up all of the litter. DM advised there is a member of staff allocated to manually sweep the streets in addition to the road sweeper so there should be no litter left over. DM will look into this, particularly the need for weekend operation, and report back to the group at the next meeting.</p>	<p><b>DM</b></p>
	<p><u>Overnight Lighting Complaints</u> – There were a number of complaints about lights being left on overnight on both the RACH roof and by the sensory garden area. DM confirmed that he would speak to colleagues to ensure that these lights are switched off overnight. Noise from the cymbals in the sensory garden has also been raised as a concern.</p>	<p><b>DM</b></p>
	<p><u>Litter / Noise issues to the North of the Site</u> – It was noted there is an issue with staff gathering on their breaks on the grass banked area to the north of Bristol Gate. Local residents do not mind the staff using this area, however they leave behind a lot of litter. Staff congregating on the west and north side of the site on breaks during night shifts make noise that can disturb local residents. DM and JMi will meet to discuss the proposals of landscaping some of that area and providing seating and litter bins for staff to use. RB will also send communications to all staff reminding them of their responsibilities to the hospital's neighbours at all times of day and night.</p>	<p><b>DM/JMi/ RB</b></p>
	<p><u>Bristol Gate Issues</u> – BG advised there are a number of issues stemming from the hospital which are effecting Bristol Gate. These include the increase of litter in the form of masks and gloves being discarded on the floor, vehicles parking over residents driveways and inaction from staff when these issues have been raised. DM agreed that no vehicle should be parking over residents' driveways and this is something that will be looked into. He advised that there is funding in place for the cleaning of the boundaries of the site and that he will look into it if it is not effective.</p>	
	<p><u>Noise from Stage 1</u> – There has been a loud drilling noise coming from the south-western corner of the Stage 1 site. This has been happening intermittently during the day and has been happening for some time now. RB will look into this work and inform the local residents of the expected timescale for this work.</p>	<p><b>RB</b></p>
	<p><u>Sussex Eye Hospital / Sudeley Terrace</u> – There was a complaint from SL and MW, who both live behind the Sussex Eye hospital in Sudeley Terrace. The noise from waste collections throughout the day, especially early in the morning, has become unbearable with significant impact on their living conditions and mental health. This is happening at multiple times of the day and often when the bins are empty. It was suggested that the old method of using a tug to transport the bins to another part of the site for collection would resolve this issue. There was also a complaint about the noise from the banging of the metal gate over the</p>	<p><b>DM/RB</b></p>

	<p>waste storage area. DM and RB agreed to visit SL and MW at home to discuss these issues in more detail.</p> <p><u>3Ts Stage 2</u> – LRM asked about the plans to move A&amp;E into the Stage 2 building and if local residents are aware of these plans. JMi advised that whilst these discussions are still on-going, it is unlikely that the A&amp;E department will move from its current location.</p>	
5.	3Ts New Hospital Programme	
	Due to time constraints, this section was not discussed.	
6.	Other Capital Investment	
	Due to time constraints, this section was not discussed.	
7.	Any Other Business	
	There was no other business to discuss.	
8.	Date of the next meeting	
	The date of the next meeting is Monday 27 <sup>th</sup> June 2022	



Hospital Liaison Group

**Action Log as at  
04/04/2022**

Meeting First Raised	Action	Owner	Review Date	Status
April 2022	DM will advise RD when the works to permanently fix the inspection cover on the North Service Road will be completed.	DM	June 2022	<b>Open</b>
April 2022	DM will speak to traffic management colleagues about car horns being sounded within the hospital site and also queue jumping outside the car park.	DM	June 2022	<b>Open</b>
April 2022	DM will review the times / days that the road sweeper is in operation and the effectiveness of the manual road sweeping.	DM	June 2022	<b>Open</b>
April 2022	DM will ask for lights at the top of RACH and also the sensory garden to be switched off overnight.	DM	June 2022	<b>Open</b>
April 2022	DM / JMi will discuss the possibility of landscaping an area of the grass bank to the north of the Trust HQ building and providing some seating and litter bins.	DM / JMi	June 2022	<b>Open</b>
April 2022	RB will send a communication to all staff reminding them of their responsibilities to be respectful to the hospitals neighbours at all times of the day and night.	RB	June 2022	<b>Open</b>
April 2022	RB will find out the timeframes for the drilling work on the South-Western corner of the Stage 1 building and communicate it to local residents.	RB	June 2022	<b>Open</b>
April 2022	DM / RB will visit residents on Sudeley Terrace to discuss various issues with the rear of the Sussex Eye Hospital.	DM / RB	June 2022	<b>Open</b>