



# KnowledgeShare

## News from KnowledgeShare - July 2024

### Teams using KnowledgeShare for:



Evidence Updates

134



Evidence Searching

46



Skills Teaching

12

### Members receiving updates:



63,616

### Support requests from LKS teams:



104

### Reminder: Booking members onto skills sessions

Have you tried booking a member onto a skills session and KnowledgeShare tells you they are not eligible for the session, even though they are? You need to ensure that when you create the session, the 'Bookable' and 'Session bookable from now' boxes are ticked:

Training type	Scheduled		
Induction	<input type="checkbox"/>		
Bookable	<input checked="" type="checkbox"/>	Session bookable from now	<input checked="" type="checkbox"/> or <input type="text"/> days before it begins
Visible	<input checked="" type="checkbox"/>	Session visible from now	<input checked="" type="checkbox"/> or <input type="text"/> days before it begins
Generate certificate?			
Session name	<input type="text"/>		

You will need to tick these boxes even if the session is in the past. If a member is still showing as not eligible, check that no incorrect restrictions on job role or organisation have been applied to the session.

Restrict Attendees

Organisations	Job Roles
<input checked="" type="checkbox"/> All Organisations	<input checked="" type="checkbox"/> All Job Roles

For more on creating Skills sessions see the [Skills Handbook - 5.6 Add a Skills Session](#)



# KnowledgeShare

## New Developments

Thanks for your patience during the implementation of major improvements to the Evidence module! Early reported bugs have now been fixed, and we have incorporated your feedback into some future refinements.

We are aware of an outstanding issue with incomplete data coming through in RIS files from some sources, particularly PubMed and EBSCO. Our developers are investigating.

If you missed out on our priority live demos for existing users, we are now running twice-monthly sessions aimed at new or returning users (dates below). See <https://www.uhsussex.nhs.uk/knowledgeshare-web/> for all training dates and further help materials.

Thanks for all your positive feedback on the changes!

## Category Q&A



How should I apply the new Age Group categories?



The previous category of Children & Adolescents has been split, and we now have two categories. **Children** should be used for members who are interested in general paediatrics. **Young People** should be used for members who work with older adolescents and/or young adults. The upper and lower boundaries can vary, but in general use Children for under 18s and Young People for under 25s. We have added guidance notes to help when selecting age group categories.

### Age Groups

Adults

*Over 18s, use for general adult population*

Children

*Under 18s, use for general paediatric population*

Neonates

Older People

*Over 65*

Young People

*Under 25*

## Forthcoming training and events

### Skills

This online demonstration will help you manage information skills teaching, including either ad hoc teaching or scheduled sessions.

**Monday 5 Aug 2024, 10am– 11.30am (Teams)**

### Adding local resources

More sessions will be available soon.

[uhsussex.knowledgeshare@nhs.net](mailto:uhsussex.knowledgeshare@nhs.net) to book.

### Evidence Search

This online demonstration will help you manage evidence searching with KnowledgeShare.

**Wednesday 7 Aug 2024, 1pm–3pm (Teams)**

**Thursday 22 Aug 2024, 2pm–4pm (Teams)**

**Wednesday 4 Sept 2024, 2pm-4pm (Teams)**

**Wednesday 11 Sept 2024, 1pm-3pm (Teams)**

"KnowledgeShare has sent articles I would not have necessarily chosen, but were very interesting, so good for wider learning/awareness."



Library member  
Walsall Healthcare NHS Trust