## **University Hospitals Sussex NHS Foundation Trust**



### Guardian of Safe Working Hours (GoSWH) Annual report 23/24

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(Academic Registrars UHSussex), DRS-4 exception reporting data, Trainee feedback at JDF and LFGs

#### **Executive Summary**

23/24 has seen the implementation of centralised exception report (ER) team within medical workforce at the Worthing site, UHSussex. The team offer a responsive and standardised system for processing ER data, tracking ER, responding to enquiries and processing payments. A key aim of this process is high quality data analysis for discussion and analysis at local faculty group meetings (LFGs). The value of exception reporting has been reinforced at trainee inductions, educational supervisor (ES) training events and LFGs throughout the year to increase awareness, understanding and promote a positive culture of ER.

1394 ER have been submitted in 23/24 by trainees at UHSussex. 424 ERs have been submitted at Worthing (WGH\*); 364 at St Richards Hospital (SRH); 558 at Royal Sussex County Hospital (RSCH\*\*) and 48 ER at the Princess Royal Haywards Heath site (PRH).

The majority of ERs at UHSussex are submitted by trainees in medical specialties (65% at WGH, 80% at SRH, 62% at RSCH and 92% at PRH sites). Predominant themes of exception reports are; WGH workload (27%) and staffing (21%); SRH workload (25%) and staffing (24%); RSCH workload (25%) and handover (16%). PRH staffing (19%) and handover (18%).

During the course of the year 11 immediate safety concerns (ISC) have been submitted and agreed; 7 at SRH and 4 at WGH. There have been no immediate safety concerns at RSCH/PRH which suggests this mechanism has been underutilised to highlight perceived risks to patient safety by doctors in training. The majority of ISCs in 23/24 have related to unsafe staffing levels out of hours at SRH hospital within the Division of Medicine.

Hot spots for exception reporting at WGH 23/24 include Gastroenterology (16%) and General Surgery (12%). At SRH the highest numbers of ER have been submitted by trainees in Acute medicine (24%) and Elderly Medicine (16%). At RSCH site trainees submitted the highest number of ER in Cardiology (14%) and Respiratory Medicine (9%). At PRH ER have been submitted in highest numbers for trainees in Diabetes & Endocrinology (46%) and Elderly Medicine (31%).

At UHSussex 49 Guardian fines have been issued for 23/24 (22 WGH, 12 SRH, 14 RSCH site 1 PRH site) resulting in a total Guardian fines allocation of £7226.10. The total GoSWH fines balance is £27,701.60. A process for transferring these funds to agreed JDF projects has been implemented with support from D Vincent (Director of Workforce, Planning and Deployment), J Claydon (Head of Medical Workforce) and N Wilson (Finance Officer). This ensures timely payment for JDF trainee projects which are submitted and agreed by junior doctors under the terms of the JDC (2016) to enhance working lives.

Overall Educational supervisors (ES) have closed 48% of exception reports at UHSussex within 7 days of submission; 59% at WGH, 53% at RSCH sites. There have been lower rates of ER closure within 7 days at SRH and PRH (21% at PRH and 32% at SRH).

8 Junior doctors fora (JDF) have taken place in 23/24. Speakers have included the Freedom to speak up Guardian (Ms Trish Marks) and representatives from Divisional leadership teams (Medicine) at WGH/SRH. Trainees discussed industrial action, rota gaps and safe staffing out of hours impacting patient safety. Trainees have requested transparency regarding the decision process to agree escalated rates of pay for vacant shifts to ensure a fair process pan-trust and improve bank/locum uptake.

(\*WGH; refers to trainees at WGH and Southlands Hospital) (\*\*RSCH; includes trainees at RSCH and RACH, BGH and SHE sites)

### Summary of key progress 23/24

In April 2023 a new pantrust Guardian of safe working hours and Exception reporting team was established based at Worthing site. The team is responsible for oversight of all exception reports submitted by trainees across UHSussex. A standardised process ensures educational supervisors (ES) are responsible for closing ER, a change from previous practice where both clinical and educational supervisors could be nominated. The exception reporting team track exception reports, support ES in timely closure and ensures next pay packet remuneration for ERs agreed for payment. Thematic analysis of ER data pantrust provides high quality data to local faculty group leads to unlock key themes, variations in ER behaviour and seek local solutions.

The implementation of Healthrota digital rostering platform across the organisation continues to have a transformative impact for trainee doctors, rostering and rota teams. In line with RSCH/PRH sites; trainees within Medicine division (F1s, F2s, CT1-2s) and Surgery/ T&O at SRH and WGH sites transitioned to Healthrota in August 2023. ST grades subsequently in October 2023. Healthrota provides wider visibility of rota patterns across teams and a robust means of ensuring safe staffing and delivery of non-clinical time (e.g. study leave, annual leave and professional development time). It offers greater flexibility for doctors choosing to undertake additional work and facilitates easier shift swaps. Benefits for rostering teams are clear; Healthrota highlights non-compliance and caps maximum working hours over a rota cycle. Furthermore moving to a standardised rostering platform increases user confidence, functionality and access to key data. Trainees using Healthrota at UHSussex describe a better overall rostering experience, with rotas consistently published with contractual notice. There are mutual benefits for trainees and rota teams as leave is 'built in' rather than subtracted allowing forward planning with clearer anticipation of prospective pinch points. Trainees are better able to plan their lives outside work without the uncertainty that on starting a post, leave requests will be declined. The implementation of Healthrota continues at UHSussex with Neonatology at RACH transitioning by start of new posts in September 2024.

A pantrust Junior doctors forum was established in 23/24 with lively discussion, cross fertilisation and cultivation of ideas and opportunities for trainees to share challenges. This forum discusses the aspects of junior doctors working lives which matter to them most; rota gaps, rates of pay, acting down policy and concerns related to junior doctor safety (e.g. transport, parking and fatigue). This year has been multiple rounds of industrial action by junior doctors (ten rounds of IA staged since March 23) and BMA industrial officer representation at the JDF has been valuable. A 'hot seat' agenda item allows trainees to address concerns directly to Trust leadership figures (e.g. operational leads at Medicine SRH) on staffing models, rota gaps and Trust winter pressures strategy. The JDF offers a forum for trainees to submit ideas for distribution of GoSWH fines. Successful bids this year included MRCP PACES equipment, welcome events (iceskating IMGs RSCH) and wellbeing events (Nature trip SRH Mess Committee) (Table 4). A successful action from the JDF early in 23/24 was a survey highlighting trainee safety concerns resulting in Divisional agreement (supported by Prof Urch Chief Medical Officer) to meet the cost of private transport (taxis) for doctors at PRH walking an unlit route of 1.4 miles to the train station.

#### 1.0 Introduction

Table 1: High level data UHSussex

Number of doctors in training posts	RSCH and PRH sites: 722	SRH: 185	WGH: 220
	F1 posts: 81	F1 post: 35	F1 post: 32
	F2 posts: 75	F2 posts: 28	F2 posts: 33
	GP 1/2/3s: 138	GP posts: 46	GP posts: 48
	CT /IMT posts: 149	CT /IMT posts: 30	CT IMT posts: 31
	ST posts: 279	ST3+: 46	ST3+: 76

Cross site GoSWH	2.5 PA
Admin support provided to GoSWH	2 x Band 4 ER Workforce officers
Time for educational supervision /	
trainee	0.25 PA

### 2.0 Exception report (ER) data

#### 2.1 ER Themes 23/24

There have been a total of 1394 ERs during 23/24. The majority of exception reports at UHSussex are submitted by trainees in medical specialties (65% at WGH, 80% at SRH, 62% at RSCH and 92% at PRH sites).

Overall predominant themes of exception reports for 23/24 vary by site and include workload ward staffing levels and handover. A single ER may fulfil descriptive criteria for more than one theme.

Work load: Perception by the exception reporter that the clinical workload exceeds the capacity of a full team.

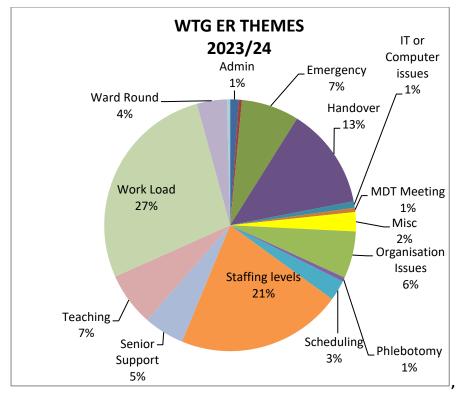
**Ward staffing:** Perception by the exception reporter that the team allocation was insufficient for the clinical work load.

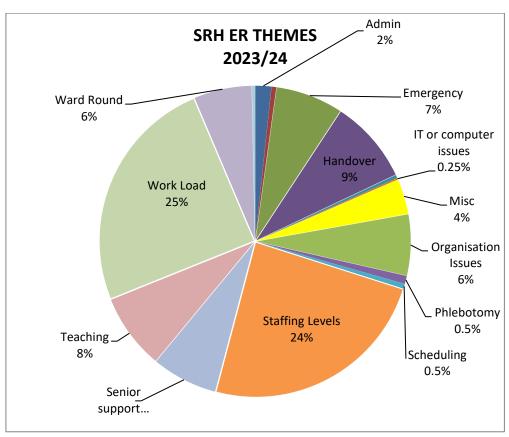
**Handover**: Doctor stayed as they felt handing over tasks to another team was unsafe or inappropriate (must qualify).

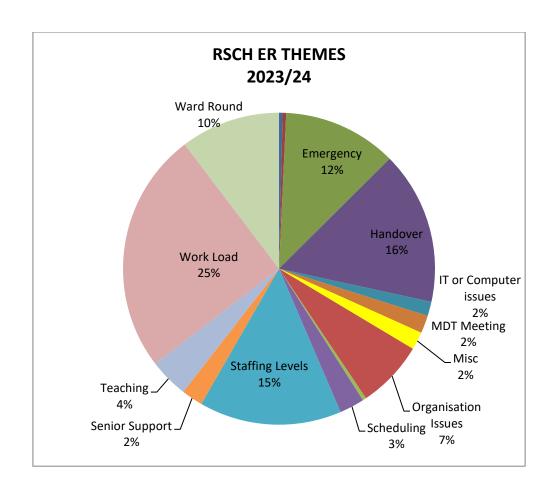
**Emergency:** Unpredicted clinical issue or emergency situation that occurred at the close of the shift or after normal working hours that required doctors continued presence.

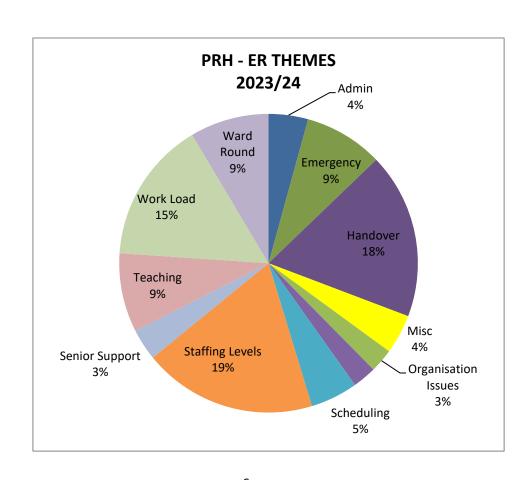
- 424 exception reports have been submitted at WGH; workload (27%) and staffing (21%);
- 364 at SRH; workload (25%) and staffing (24%)
- 558 at RSCH; workload (25%) and handover (16%)
- 48 ER at PRH staffing (19%) and handover (18%)

Graphs 1a-d UHSussex ER Themes at WGH, SRH, RSCH and PRH









### 2.2 Local faculty group (LFG) meetings and ER data

87 LFG meetings take place across UHSussex across the 23/24 academic year. An ER data summary is provided to each LFG lead by the workforce team in advance of the meeting attended by clinical and educational supervisors, educational leads and trainee representatives.

The ER team ensure all trainees have access to DRS-4 at the start of their training post this relies on shared access to assigned educational supervisor allocations. The GoSWH, academic Registrars (L Neville and K Hines) and ER team within medical workforce (N Taylor and B Strickland) have agreed a template for reporting ER data to LFGs (Appendix 1). This ensures data is relevant for the period under review, accurate and specific for relevant trainee cohort. The presentation includes a reminder for supervisors to close ER within 7 days to ensure trainees can receive TOIL (time off in lieu) or payment for additional hours.

An area of focus for is boosting attendance from educational and clinical supervisors at LFG meetings to unlock the significance of ER themes. This may include historical perspectives, insights on the nuances of specific shifts and working models, quality and timing of handover meetings and trainee supervision / access to senior decision makers.

Trainees repeatedly express frustrations that ER data does not result in meaningful change and incorporates an intrinsic 'lag' resulting from the submission, agreement and reporting of data at LFGs. What is clear from ER data is that spikes in ER data when ignored, lead to further problems. ER hotspots can be seen as a 'tremor before an earthquake' and pinpoint issues within departments which require intervention. ER survey data shows strong correlation with GMC survey red flags and subsequent Deanery visits have focused on the local and Trust response (or lack of) to these signals. Trainees show professionalism in submitting ER to highlight issues, when patterns are ignored this evokes a feeling of powerlessness which can be corrosive. The sense of 'expendability' trainees describe creates future senior trainees who may lack faith in Trust risk reporting systems which may perpetuate the problem.

### 2.3 Barriers to exception reporting

At the JLNC (Joint local negotiating committee) trainee representatives described reluctance from junior doctors to submit ER, fearing negative perceptions by senior colleagues. There have also been reported instances of trainees being actively discouraged from ER or perceptions that it is 'not within the culture of the organisation'. Trainees are invited to complete anonymised feedback questionnaires at each LFG which ask specifically if they have been 'discouraged from exception reporting'. There have been only two instances of reported discouragement reported in 23/24 which have been addressed with departmental leads directly by the DME and Guardian of safe working hours.

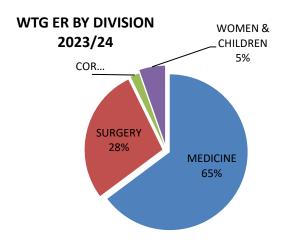
In response to raised concerns a Trust wide letter of support, to promote a positive culture of Exception reporting was produced by the GoSWH with support of the CMO and DME and distributed by email to all doctors in training and educational /clinical supervisors in January 2024. It was also shared on closed trainee WhatsApp groups via trainee representative and received a positive response. This letter was signed by the Director Medical Education (Prof D Beattie), Chief Medical Officer (Prof C Urch) and Guardian of safe working hours (Dr L Ford) (Appendix 2).

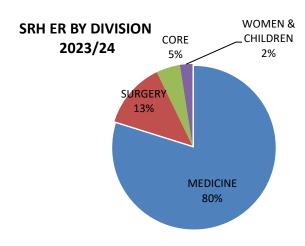
Educational supervisor workshops at UHSussex held throughout the year (16.5.23, 12.10.23, 7.12.23 and 4.3.24) included a session from the GoSWH with specific training on barriers to exception reporting and guidance on the role and responsibilities of educational supervisors in the exception reporting process.

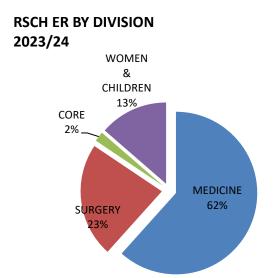
### 2.4 Exception reports by Division and Specialty department

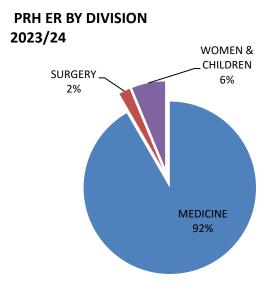
The majority of exception reports at UHSussex are submitted by trainees in medical specialties; 65% at WGH, 80% at SRH, 62% at RSCH and 92% at PRH sites.

## Graphs 2a-d: Exception reports by Division 23/24



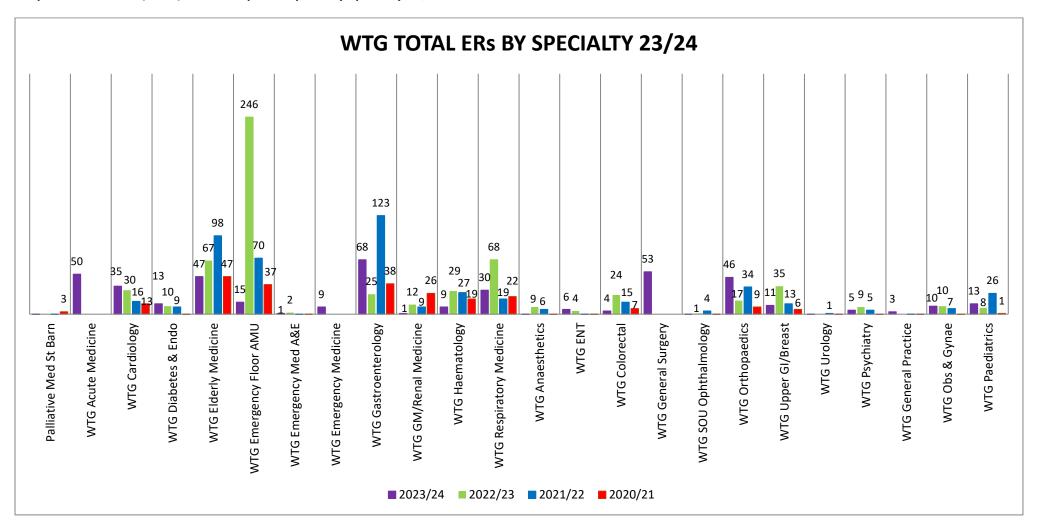




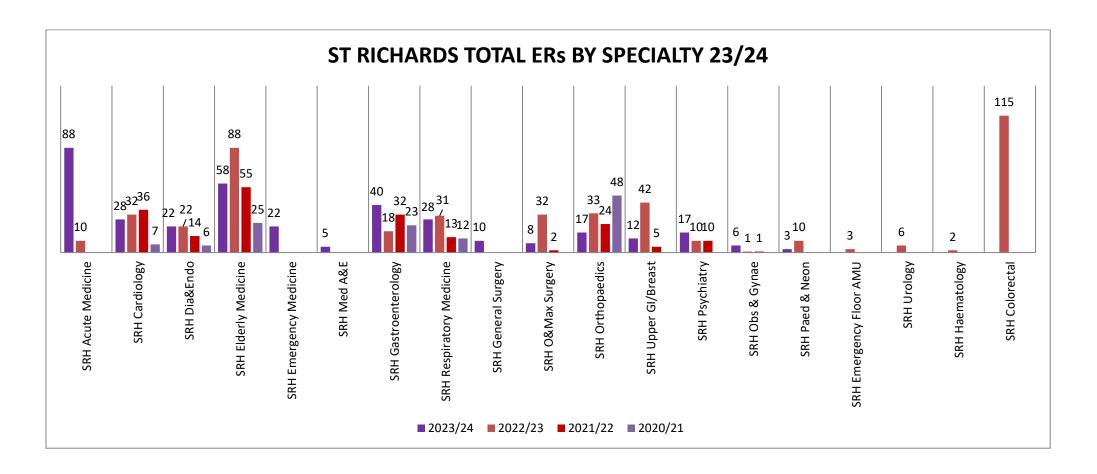


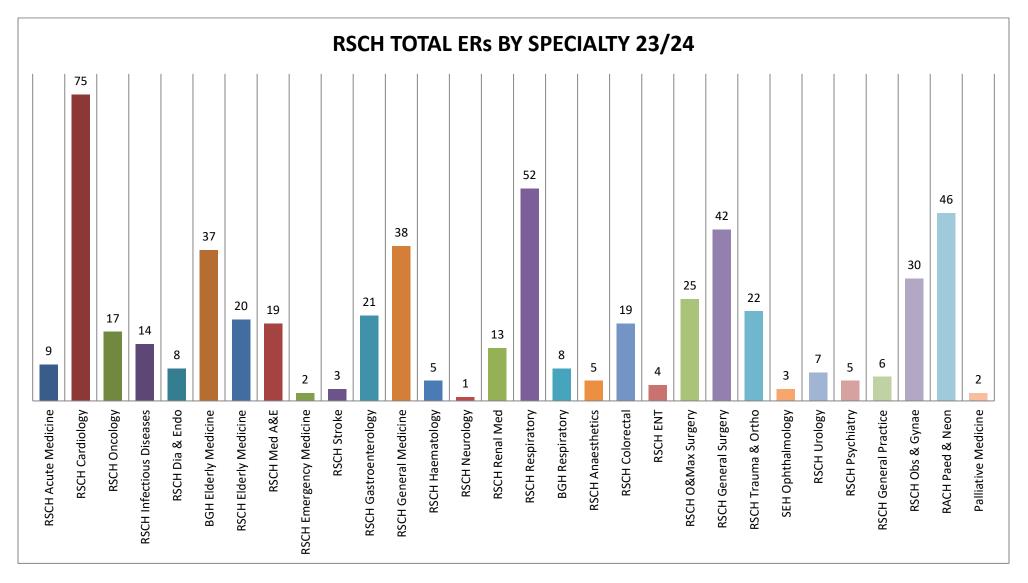
Specialty hot spots for exception reporting at UHSussex;

Graph 3a: UHSussex (WGH) Total Exception reports by Specialty 23/24

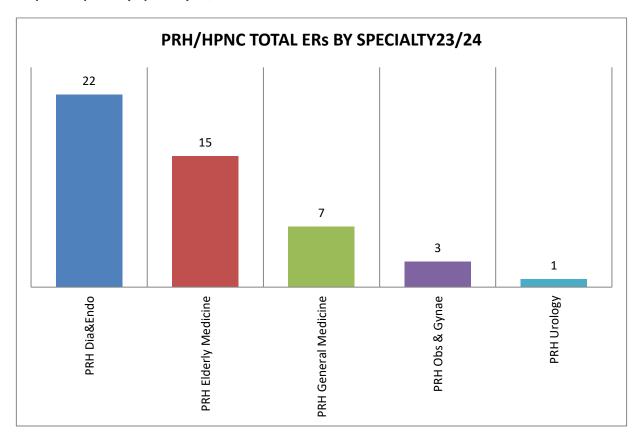


Graph 3b: UHSussex (SRH) Total Exception reports by Specialty 23/24





Graph 3d: UHSussex (PRH) Total Exception reports by Specialty 23/24



#### 2.5 Missed breaks

Under the terms and conditions of the Junior doctors contract (2016) trainees should receive;

- At least one 30 minute paid break for a shift rostered to last more than 5 hours
- A second 30 minute paid break for a shift rostered to last more than 9 hours
- A third 30 minute break when working a night shift of 12 hours or longer

No GoSWH fines were incurred for missed breaks in 23/24. Specialties with the highest numbers of missed breaks ER at each site are reported below.

Table 2a-d: UHSussex Specialty data missed breaks 23/24

Table 2a: Total missed breaks 23/24 WGH

### WTG/SLD

Specialty	Missed Breaks
WTG General Surgery	20
WTG Orthopaedics	17
WTG Gastroenterology	12
WTG Diabetes & Endo	7
WTG Emergency Floor	
AMU	6
WTG Emergency Medicine	6
WTG Respiratory medicine	6
WTG Cardiology	4
WTG Elderly Medicine	4
WTG ENT	3
WTG Acute Medicine	2
WTG General Practice	2
WTG Obs & Gynae	2
WTG Psychiatry	2
WTG Emergency Med A&E	1
WTG Haematology	1
WTG Upper GI/Breast	1
Total	96

Table 2b: Total missed breaks 23/24 SRH

Specialty	Missed Breaks
SRH Acute Medicine	28
SRH Elderly Medicine	22
SRH Emergency	
Medicine	15
SRH Respiratory	
Medicine	13
SRH Gastroenterology	11

SRH Cardiology	8
SRH Dia&Endo	5
SRH General Surgery	5
SRH Orthopaedics	5
SRH Med A&E	1
SRH Paed & Neon	1
SRH Psychiatry	1
SRH Upper GI/Breast	1
Total	116

Table 2c: Total missed breaks 23/24 RSCH

Specialty	Missed Breaks
RSCH Cardiology	23
RSCH Respiratory	22
RSCH General Medicine	18
RSCH General Surgery	12
RSCH Obs & Gynae	11
RSCH Colorectal	7
RSCH Trauma & Ortho	6
RACH Paed & Neon	5
BGH Elderly Medicine	4
RSCH Elderly Medicine	4
RSCH Gastroenterology	4
BGH Respiratory	3
RSCH Acute Medicine	3
RSCH General Practice	2
RSCH Med A&E	2
RSCH Oncology	2
RSCH Dia & Endo	1
RSCH Psychiatry	1
RSCH Renal Med	1
RSCH Respiratory	1
RSCH Urology	1
Total	133

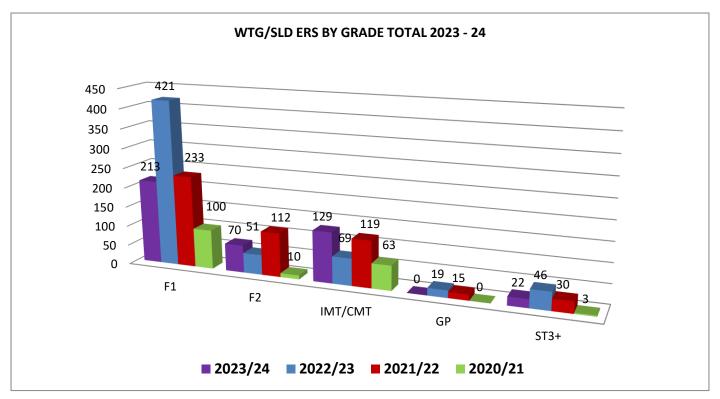
Table 2d: Total missed breaks 23/24 PRH

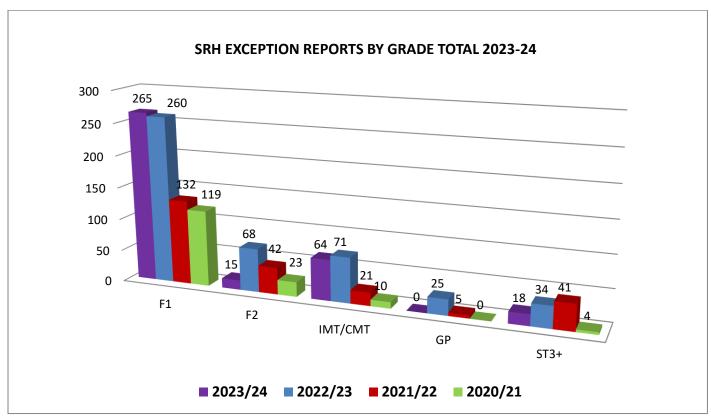
Specialty	Missed Breaks
PRH Dia&Endo	6
PRH General	
Medicine	2
Total	8

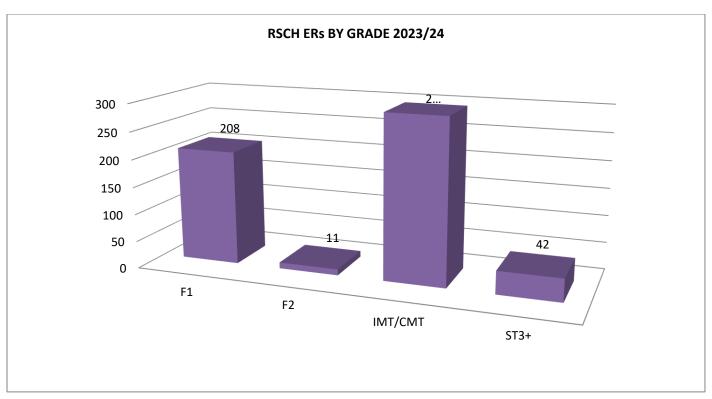
## 2.5 UHSussex Exception reports by Grade 23/24

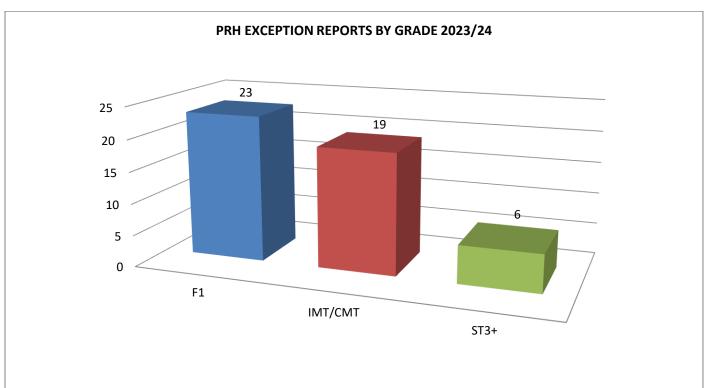
At WGH Foundation year 1 doctors have submitted the majority of ERs (51%). This predominance is seen also at SRH with 57% of ER submitted by F1s. At RSCH the highest number of ERs (53%) are submitted by IMT/CT grades. At PRH 48% of ERs were submitted by F1s.

Graphs 4a-d: Overview UHSussex Total Exception reports by Grade 23/24









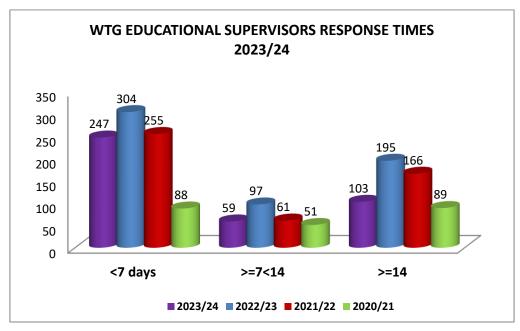
## 3.0 Exception report data: Educational supervisors closure times

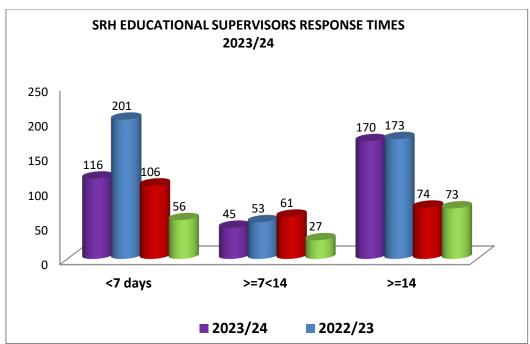
The Junior doctors contract asks that educational supervisors action ERs within 7 days. This is to ensure trainees when working additional hours can receive timely remuneration with time off in lieu (TOIL) or payment and identified concerns can be acted upon swiftly.

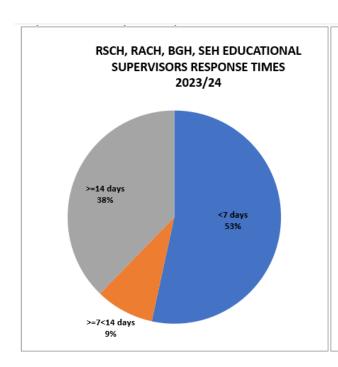
Overall Educational supervisors (ES) have closed 48% of exception reports at UHSussex within 7 days of submission; 59% at WGH, 53% at RSCH sites. There have been lower rates of ER closure within 7 days at SRH and PRH sites (32% at SRH and 21% at PRH).

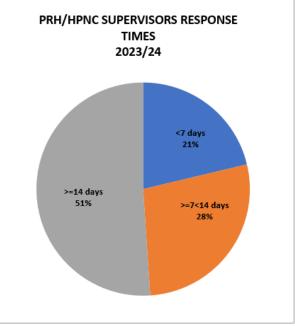
There have been no identified delays to next pay packet remuneration for agreed ERs in 23/24.

Graph 5a-d: UHSussex Educational supervisor response times 23/24









#### 4.0 Work schedule reviews

No work schedule reviews were issued during 23/24.

### 5.0 Guardian fines

Although most exception reports will result in either payment for the additional hours worked or TOIL, there are circumstances where financial penalties will also be levied. When issued these are levied to the department at the following rate;

	Total hourly value (£)	Hourly penalty rate (£), paid to the doctor	Hourly fine (£), paid to the Guardian of Safe Working Hours
Basic rate	The total value of the fine is four times the <u>basic</u> hourly rate	x1.5 of the <u>basic</u> hourly locum rate	The total hourly value minus the hourly penalty rate paid to the doctor

49 Guardian fines have been issued at UHSussex for 23/24 with contribution to GoSWH fines fund of £7226.10.

- Breach A: Exceeding 13 hr shift length
- Breach B: Unable to achieve the minimum 11 hours rest between resident shifts
- Breach C: Unable to achieve minimum overnight continuous rest of five hours between 22:00 and 07:00 during a non-resident on-call (NROC)

Table 3: UHSussex Guardian fines 23/24

### WTG GoSWH Fines 23/24

Department / Specialty	Grade	Submission	Exception  Date	Doctor receives X1.5	GOSWH receives x 2.5	Breach
		Date	Date			
WGH General Surgery	SPR4	02/05/2023	18/04/2023	155.87	259.77	С

WOR Gastroenterology	FY2	26/04/2023	22/04/2023	27.59	45.97	Α
WOR Gastroenterology	FY2	26/04/2023	23/04/2023	13.80	22.99	Α
WGH General Surgery	FY2	28/04/2023	25/04/2023	37.79	62.99	Α
WGH General Surgery	FY2	28/04/2023	26/04/2023	47.24	78.74	Α
WGH General Surgery	FY2	28/04/2023	27/04/2023	53.66	89.45	Α
WGH General Surgery	FY2	01/05/2023	29/04/2023	55.18	91.94	Α
WGH General Surgery	SPR4	16/05/2023	16/05/2023	396.76	661.22	С
WOR Upper GI/Breast	SPR3	08/06/2023	02/06/2023	20.69	34.47	Α
WOR Orthopaedics	FY2	03/08/2023	28/07/2023	6.90	11.49	А
WOR Orthopaedics	FY2	03/08/2023	30/07/2023	6.90	11.49	Α
WOR Upper GI/Breast	SPR3	09/08/2023	09/08/2023	170.04	283.38	С
WTG General Surgery	FY1	30/08/2023	29/08/2023	16.32	27.22	Α
WTG General Surgery	FY2	19/10/2023	18/10/2023	37.79	62.99	В
WTG General Surgery	FY1	20/11/2023	18/11/2023	16.32	27.22	Α
WTG General Surgery	FY1	20/11/2023	19/11/2023	32.64	54.44	Α
WTG ENT	FY2	31/12/2023	28/12/2023	27.59	45.97	С
WTG Gastroenterology	FY2	18/01/2024	18/01/2024	37.79	62.99	A/B
WTG General Surgery	FY1	12/02/2024	12/02/2024	16.32	27.22	Α
WTG Paediatrics	ST7	01/03/2024	23/02/2024	162.525	270.825	Α
WTG Diabetes & Endo	FY2	06/03/2024	01/03/2024	37.79	62.99	А
WTG Elderly Medicine	ST1	12/03/2024	16/03/2024	67.08	111.795	А

## SRH WTG GoSWH Fines 23/24

Department / Specialty	Grade	Submission	Exception	Doctor receives X1.5	GOSWH receives x 2.5	Breach
		Date	Date			
SRH Acute Medicine	FY1	30/08/2023	29/08/2023	32.64	54.44	A/B
SRH O&Max Surgery	DCT2	18/04/2023	16/04/2023	208.20	346.99	С
SRH Elderly Medicine	FY1	01/05/2023	30/04/2023	23.83	39.73	Α
SRH Surgery	FY2	07/05/2023	02/05/2023	27.59	45.97	A/B
SRH Surgery	FY2	07/05/2023	04/05/2023	27.59	45.97	A/B
SRH Surgery	FY2	07/05/2023	05/05/2023	13.80	22.99	A/B
SRH Cardiology	FY1	16/06/2023	10/06/2023	35.75	59.60	Α
SRH Elderly Medicine	FY1	12/06/2023	10/06/2023	11.92	19.87	Α
SRH Elderly Medicine	FY1	12/06/2023	11/06/2023	16.32	27.22	Α
SRH Gastroenterology	FY1	28/08/2023	27/08/2023	16.32	27.22	Α
SRH Acute Medicine	FY1	01/11/2023	28/10/2023	32.64	54.44	Α
SRH Cardiology	FY2	09/11/2023	07/11/2023	56.69	94.49	Α
SRH Elderly Medicine	FY1	01/03/2024	01/03/2024	32.64	54.44	Α

# RSCH, RACH, BGH, SHE WTG GoSWH Fines 23/24

Department/Specialty	Grade	Doctor receives	GOSWH / JDF	Breach
RSCH Cardiology	CT2	44.72	74.53	A
RSCH Cardiology	FY1	65.28	108.88	A
RSCH Cardiology	FY1	47.66	79.46	В
RSCH Cardiology	FY1	32.64	54.44	Α
RSCH Gastroenterology	FY1	28.24	47.09	Α
RSCH Gastroenterology	FY1	24.48	40.83	Α
RSCH Urology	FY1	16.32	27.22	Α
RSCH Stroke	FY1	28.24	47.09	Α
RSCH Respiratory	FY2	36.47	60.78	Α
BGH Elderly Medicine	FY1	44.56	74.31	Α
RACH Paed & Neon	ST1	44.72	74.53	Α
RSCH Elderly Medicine	FY1	44.56	74.31	В
EH Ophthalmology	ST7	357.56	595.82	С
RSCH Respiratory	FY2	18.90	31.50	А

## PRH WTG GoSWH Fines 23/24

Department / Specialty	Grade	Submission	Exception	Doctor receives X1.5	GOSWH receives x 2.5	Breach
		Date	Date			
PRH Dia&Endo	FY1	19/12/2023	17/12/2023	£44.56	£74.31	A/B

The application process to bid for GoSWH fines fund has been agreed within the UHSussex JDF. An application form and process has been established this year (Appendix 3) with a mechanism to make purchases on behalf of trainee projects and allocate funds within 28 days. This has been implemented with support from D Vincent (Director of Workforce, Planning and deployment), J Claydon (Head of Medical Workforce) and N Wilson (Finance Officer). This will ensure timely payment for JDF funds to trainee projects.

Table 4: Agreed bids for JDF GoSWH fines 23/24

Bid/ Project overview	Trainee cohort	Total amount
Welcome to Brighton ice skating event for	IMGs RSCH	£179.82
international medical graduates (IMG) joining the		
trust	(Project lead IMT RSCH)	
MRCP PACES kit bag to assist IMTs in revising for	IMTs SRH AND WGH	2 X £208.26
PACES exam.		
	(Project lead IMT WGH)	
- Bag (£15.98)		
- Tendon hammer (£6.95)		
- Neuro tips (£16.50)		
- Tuning fork (£21.99)		
- Ophthalmoscope (£59.99)		

DA 050   1   1   1 (050)		
<ul> <li>PACES pocketbook (£56)</li> <li>Pentorch (£5.15)</li> <li>Snellen chart (£3.23)</li> <li>Ishihara plates (£10.99)</li> <li>Pocket watch (£4.99)</li> <li>Cotton wool buds (£6.49)</li> </ul>		
Wellbeing Camping Trip - April/May 2024 Organised in association with the 2023/24 Mess Committee and Wellbeing lead. A one-night camping trip advertised to the entire doctor mess with a focus on wellbeing and connecting with nature. Connection with nature is well documented to improve mood, reduce stress, and promote teamwork after a challenging and isolating winter period	25 doctors any grade or specialty SRH (Project lead F2 SRH)	£700

# **6.0 Immediate safety concerns**

Table 5: Immediate safety concerns submitted and agreed during 23/24

Site	Date	ISC
F2 Elderly Medicine (SRH)	21.4.23	'No ward cover SHO grade doctor over weekend on call (staffing gap). F1
		unsupported'
ST Medicine (SRH)	23.04.23	'Night shift, staffing gaps during day >20 patients waiting to be assessed at
		start of shift, unacceptable delays to patient care'
F1 Elderly Medicine (SRH)	29.04.23	'Ward cover on call. [Excessive] workload on wards. Staffing gap as Twilight
		SpR stepped down to cover vacant SpR night shift'
F2 General Medicine (SRH)	13.05.23	'Staffing gaps [no second night SHO grade]; High workload covering wards
		and acute medical take'
ST grade Upper GI/Breast	26.07.23	'Due to a known rota gap no SHO cover [in place] for Friday night. [At] short
(WTG)		notice registrar on call for the day stepped down to cover the shift onsite'
ST grade Emergency	29.07.23	'Only 3 doctors rostered to work the night shift, instead of the usual 5.
Department (WGH)		Reported excessive wait in ED by the morning; the department was unsafe
		and patient safety jeopardised by the lack of staffing throughout the night'
F1 SRH General Surgery	10.08.23	'Due to sickness and inability to arrange ward cover on the day one F1
(WGH)		doctor on the ward (first week as an F1)'
ST grade Medicine (SRH)	11.11.23	'There was a 12 hour wait to be seen by a medical doctor; 15-20 patients
		waiting to be clerked all night; multiple MET calls and an arrest call. The day
		shift was short a twilight SHO but even if they had been present the
		workload would still have been completely unmanageable.'
ST grade Medicine (SRH)	12.11.23	'20 patients handed over to be clerked between myself and one junior SHO
		with a wait of 12 hours to be seen all night. Multiple MET calls earlier in the
		evening which meant leaving the take. Full staffing but still wholly
		inadequate.'
F1 General Medicine (SRH)	09.12.23	'[There was] no SHO on ward cover for both Saturday and Sunday. I ended
	10.12.23	up having to hold the SHO bleep and [I was] the only doctor covering
		medical wards'

Immediate safety concerns are submitted via DRS-4 by trainees to highlight significant risks to patient or doctor safety. These are reviewed by the GoSWH within 24hrs of submission and discussed with the trainee. Information gathering then takes place with operational and rota teams to investigate specific details such as how staffing gaps arose (rota gaps / unanticipated leave) and explore mitigations put in place such as advertisement of vacant shifts and escalation of bank shift rates to increase uptake and staffing. The Chief of Service has been informed of all ISCs in 23/24 and provide insights and steps in place to prevent a future recurrence. The Divisional response is included in full in each quarterly Guardian report.

In 23/24 there have been 11 agreed ISCs at UHSussex. 7 have been submitted by trainees within the Division of medicine at SRH. 7 of these ISCs implicate understaffing with deplete Medical SpR and SHO grade rotas out of hours/ on call. Higher specialty trainees have reported a negative impact on specialty training experience due to their being repeatedly asked to cover the Medical on call during working hours. Trainees described a 'sense of despair' and frustration. Consultants have been asked to act down at short notice to fill vacant Medical Registrar shifts. Concerns have been shared regarding trainee burnout and the impact on future recruitment at SRH.

In October 2023 the SRH Medical Registrar rota structure changed from a 15 person rota to 10 person rota; this resulted in a modest increase in on call frequency. Successful recruitment ensured a replete base rota from February 2024 and this increase was removed. The rota change removed the Twilight registrar shift, instead advertising these as additional bank/locum shifts. From October 2023 to Feb 2024 there was a 90% fill rate of these shifts, with resultant improvement in continuity between day and night shifts. In November 2023 two additional SHO grade bank/locum shifts were introduced for medical patients located in ED at SRH; DTA (decision to admit) shifts to further support medical doctors on the emergency floor.

Looking forward, the division of medicine is finalising a business case for investment in a junior doctor establishment to uplift minimum ward numbers in SRH wards as well as enhance daytime and night time on calls with particular focus on numbers of doctors available for ward cover on the weekends. The Division is also working with the British Association of Physicians of Indian Origin (BAPIO) with which the Trust has a memorandum of understanding in creating additional recruitment pipelines to reduce rota gaps.

In Q4 23/24 there have been no agreed ISCs at SRH or across the Trust. Trainees continue to raise concerns related to staffing within Medicine at SRH at JDF fora. Concerns may arise due to fragile rota resilience and high rates of staff sickness. A project lead by the Chief Registrar at SRH (Dr C Miles) aims to support trainees to ensure doctors have clear awareness on how to report sickness out of hours. This process ensure the 'shift leader' the Medical registrar as well as rota teams are notified so that vacant shifts are put out to advert promptly. In turn this may allow the on call Consultant to seek authorisation via the Hospital Director for escalated rates of pay for vacant shifts out of hours. There has been discussion and reinforcement at JDF fora on how trainees raise concerns regarding staffing, workload and supervision both in and out of working hours. There is a perception from trainees that the focus is on 'the result' of the problem (high rates of sick leave amongst the junior doctor body) without providing the same focus to addressing contributing factors; fragile staffing models, rota gaps, high workload, junior doctor burn out.

## 7.0 UHS Sussex Agency and Locum Expenditure 23/24 (Table 5A-D)

TABLE 5A - Summary of Medical & Dental Spend 2023-24

		2023-24 Medical & Dental Staff Spend (Figures in £000s)										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	YTD
Medical Locum Spend	£3,826	£3,788	£3,450	£4,404	£4,013	£4,163	£4,705	£5,104	£5,008	£5,757	£5,857	£50,994
Medical Agency Spend	£355	£264	£46	£423	£84	£319	£250	£75	£272	£169	£193	£2,462
Total Medical & Dental Spend	£23,871	£23,256	£23,430	£23,714	£28,695	£24,472	£25,671	£26,246	£26,315	£27,747	£26,911	£281,585
Agency/Locum Spend as a % of Total Medical Pay	17.50%	17.40%	14.90%	20.40%	14.30%	18.30%	19.30%	19.73%	20.07%	21.36%	22.48%	18.98%

Quarter 1	Quarter 2	Quarter 3	Jan & Feb		
Average	Average	Average	Average		
£3,688	£4,193	£4,939	£5,807		
£222	£275	£199	£181		
£23,519	£25,627	£26,077	£27,329		
16.60%	17.40%	19.70%	21.91%		

### TABLE 5B: Medical & Dental Agency Spend by Division

		2023-24 Medical & Dental Staff Spend (Figures in £000s)										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	YTD
Cancer Division	£1	£19	£27	-£9	£1	£28	-£2	-£27	£10	£34	£7	£91
Surgery (RSCH & PRH) Division	£49	£10	-£29	£90	£0	£28	£50	£27	£11	£67	£0	£304
Surgery (WOR & SRH) Division	-£31	-£17	£3	£24	£47	£6	£4	-£38	£13	-£9	£3	£4
Women & Children Division	£4	£5	£6	£9	£11	-£1	£5	£1	£4	£8	£6	£58
CSS Division	£9	£93	£61	£77	£14	£83	£80	£52	£45	£98	£108	£719
Medicine (RSCH & PRH) Division	£23	-£22	£12	-£11	£0	£0	£1	£0	£0	£2	£9	£14
Medicine (WOR & SRH) Division	£113	£120	-£8	£208	£2,327	-£2,180	£77	£49	£131	£16	£43	£898
Specialist Division	£187	£44	-£28	£31	£17	£36	£38	£10	£55	-£49	£17	£359
Corporate	£0	£12	£2	£3	-£2,333	£2,319	-£2	£1	£2	£1	£0	£16
TOTAL	£355	£264	£46	£423	£84	£319	£250	£75	£272	£169	£193	£2,462

Quarter 1	Quarter 2	Quarter 3	Jan & Feb
Average	Average	Average	Average
£16	£7	-£6	£21
£10	£39	£29	£34
-£15	£26	-£7	-£3
£5	£6	£4	£7
£54	£58	£59	£103
£4	-£4	£0	£5
£75	£118	£86	£30
£68	£28	£34	-£16
£5	-£4	-£0	£1
£222	£275	£199	£181

## TABLE 5C: Medical & Dental Locum Spend by Division

2023-24 Medical & Dental Staff Spend (Figures in £000s)			Quarte
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	Quarter 1	Quarter 2	Quarter 3	Jan & Feb	1
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	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	YTD
Cancer Division	£122	£168	£54	£192	£205	£106	£257	£176	£246	£158	£205	£1,888
Surgery (RSCH & PRH) Division	£746	£557	£655	£807	£891	£1,225	£997	£1,243	£719	£989	£1,397	£10,225
Surgery (WOR & SRH) Division	£351	£216	£312	£716	£356	£603	£686	£610	£602	£653	£485	£5,592
Women & Children Division	£478	£450	£461	£793	£615	£531	£441	£530	£612	£725	£465	£6,102
CSS Division	£234	£248	£249	£183	£314	£317	£451	£420	£577	£442	£396	£3,831
Medicine (RSCH & PRH) Division	£164	£366	£526	£397	£513	£287	£205	£287	£328	£499	£597	£4,168
Medicine (WOR & SRH) Division	£1,520	£1,318	£757	£962	-£531	£3,353	£1,226	£1,345	£1,401	£1,504	£1,625	£14,481
Specialist Division	£132	£333	£386	£188	£368	£238	£425	£485	£488	£746	£682	£4,471
Corporate	£79	£133	£51	£165	£1,282	-£2,498	£18	£10	£36	£40	£5	£236
TOTAL	£3,826	£3,788	£3,450	£4,404	£4,013	£4,163	£4,705	£5,104	£5,008	£5,756	£5,857	£50,993

Average	Average	Average	Average
£114	£168	£226	£181
£652	£974	£986	£1,193
£293	£558	£633	£569
£463	£647	£527	£595
£244	£271	£483	£419
£352	£399	£273	£548
£1,199	£1,262	£1,324	£1,565
£284	£265	£466	£714
£88	-£351	£21	£22
£3,688	£4,193	£4,939	£5,807

TABLE 5D: Agency & Locum Spend as a % of Total Medical Pay

		2023-24 Agency & Locum Spend as a % of Total Medical Pay										
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	YTD
Cancer Division	13.8%	19.6%	9.4%	24.0%	21.7%	11.5%	24.4%	14.8%	23.9%	18.8%	20.6%	24.4%
Surgery (RSCH & PRH) Division	18.6%	14.1%	15.7%	20.8%	20.2%	20.5%	21.8%	25.0%	15.9%	20.7%	26.2%	21.8%
Surgery (WOR & SRH) Division	10.5%	7.2%	10.3%	21.8%	13.2%	14.2%	19.3%	16.5%	17.6%	18.6%	15.1%	19.3%
Women & Children Division	16.0%	15.6%	15.7%	24.4%	20.0%	12.4%	13.7%	16.2%	18.0%	20.0%	14.2%	13.7%
CSS Division	13.8%	18.8%	17.1%	14.8%	17.9%	16.6%	26.8%	22.3%	28.2%	24.6%	23.4%	26.8%
Medicine (RSCH & PRH) Division	7.6%	13.2%	19.2%	15.0%	18.9%	7.8%	8.3%	10.2%	11.4%	16.7%	20.4%	8.3%
Medicine (WOR & SRH) Division	46.7%	43.5%	29.5%	40.2%	48.6%	29.8%	37.7%	38.6%	41.6%	41.4%	43.9%	37.7%
Specialist Division	14.4%	16.5%	16.1%	10.9%	16.8%	9.6%	18.8%	19.5%	20.5%	24.9%	26.0%	18.8%
Corporate	2.9%	5.6%	1.7%	6.2%	-15.9%	4.2%	0.6%	0.4%	1.6%	1.4%	0.2%	1.4%
Agency/Locum Spend as a % of Total Medical Pay	17.5%	17.4%	14.9%	20.4%	14.3%	18.3%	19.3%	19.7%	20.1%	21.4%	22.5%	19.0%

Quarter 1	Quarter 2	Quarter 3	Jan & Feb
Average	Average	Average	Average
14.3%	19.1%	21.0%	19.7%
16.1%	20.5%	20.9%	23.5%
9.4%	16.4%	17.8%	16.9%
15.7%	18.9%	15.9%	17.1%
16.6%	16.4%	25.8%	24.0%
13.3%	13.9%	9.9%	18.5%
39.9%	39.5%	39.3%	42.7%
15.6%	12.4%	19.6%	25.5%
3.4%	-1.8%	0.9%	0.8%
16.6%	17.6%	19.7%	21.9%

# 8.0 UHSussex Medical Workforce: Vacancy data and forward plan 23/24

Site	Department	Gaps for Q4 (Jan - Mar)	WTE	Duration	Challenge and forward plan for this period
				4	
SRH	Elderly Medicine	1x ST3+	1	months	Deanery vacant post. Filled from Apr 24
				3	
SRH	Elderly Medicine	1x CT1/CT2	1	months	Trainee on ITU placement
				4	
SRH	Elderly Medicine	4x Trust Dr (CT1)	4	months	Post filled from April 2024
	Emergency			12	
SRH	Medicine	3x ST4+	3	months	Deanery vacant posts. Ongoing recruitment
	Emergency			6	
SRH	Medicine	2x Clinical Fellow	2	months	Ongoing recruitment
	Emergency			4	
SRH	Medicine	1 x GPST1/2	1	months	Deanery vacant post. Filled from Apr 24
	Emergency			6	
SRH	Medicine	1 X Trust Dr (CT1)	1	months	Ongoing recruitment
				6	Deanery vacant post - interdeanery transfer. Filled from April
SRH	Gastroenterology	1x CT1/2	1	months	2024
				4	
SRH	Anaesthetics	1 x CT2	1	months	Parental leave
				6	
SRH	General Surgery	1 X Trust Dr (CT1)	1	months	Filled from April 2024
				12	
SRH	Oral Surgery	2x DCT1/2	2	months	Deanery vacant posts. Ongoing recruitment
				12	
SRH	Oral Surgery	1x Trust Dr CT1+	1	months	Ongoing recruitment
_	Trauma &			12	
SRH	Orthopaedics	1x Trust Dr ST3+	1	months	Ongoing recruitment
	Trauma &			4	
SRH	Orthopaedics	1x F2	1	months	Deanery vacant post. Filled from Apr 24
	Trauma &			12	
SRH	Orthopaedics	1x ST3 +	1	months	Deanery vacant post. Ongoing recruitment
				6	
SRH	Paediatrics	2x ST4+	1	months	Deanery vacant posts. Posts filled from Mar 24

				Duratio	
Site	Department	Gaps for Q4 (Jan - Mar)	WTE	n	Challenge and forward plan for this period
				4	
WTG	Elderly Medicine	1 xF2	1	months	Deanery vacant post. Post filled from April 2024
				6	
WTG	Elderly Medicine	2x Trust Dr (CT1)	2	months	Posts filled from April 2024
	Emergency			12	
WTG	Medicine	2x Clinical Fellow	2	months	Ongoing recruitment. One filled from March 2024
	Emergency			12	
WTG	Medicine	3x Trust Dr (ST1 - 2)	3	months	Ongoing recruitment. One filled from April 2024
				4	Deanery vacant post - displaced for ITU placement. Filled
WTG	Haematology	1 x CT1/2	1	months	from April 2024
	Diabetes &			2	
WTG	Endocrinology	1 x IMT3	1	months	Filled from 29 March 2024
				2	
WTG	ENT	2 x Trust Dr	2	months	Filled from March 2024
				8	
WTG	Cardiology	1x Trust Dr (CT1+)	1	months	Post filled from April 24
	Trauma &			4	
WTG	Orthopaedics	3x F2	3	months	Ongoing recruitment

				Duratio	
Site	Department	Gaps for Q4 (Jan - Mar)	WTE	n	Challenge and forward plan for this period
				12	
PRH	Acute Medicine	1x ST3+	1	months	Vacant deanery post. Ongoing recruitment

1			1	12	
PRH	Acute Medicine	1x IMT3	1	months	Vacant deanery post. Ongoing recruitment
				4	Vacant deanery post. Ongoing recruitment. Filled from April
PRH	Acute Medicine	1 x F2	1	months	2024
	Care of Elderly			4	
PRH	Medicine	2x GPST 1/2	2	months	Vacant deanery post. Filled from April 2024
				6	
PRH	Anaesthetics	1 x ST1/2	1	months	Vacant deanery post
				6	
PRH	Urology	1 x ST3+	1	months	Deanery vacant post. Filled from Apr 24

				Duratio	
Site	Department	Gaps for Q4 (Jan - Mar)	WTE	Duratio n	Challenge and forward plan for this period
Site	Department	Gaps for Q4 (Jail - Wal)	VVIE	4	Chanenge and forward plan for this period
RSCH	Geriatrics	1 x F1	1	months	Vacant deanery post. Filled from April 2024
RSCH	General Medicine	1 x F1	1	months	Vacant deanery post. Filled from April 2024
RSCH	Academic - NIHR	1x IMT3	1	6 months	Vacant deanery post
	Emergency			4	, ·
RSCH	Medicine	1 x F1	1	months	Post filled from Apr 24
DCCII	Emergency Medicine	1 v CT2 l`	1	6	Vesent deepers neet. Ongoing recruitment
RSCH		1 x ST3+`	1	months	Vacant deanery post. Ongoing recruitment
RSCH	Emergency Medicine	4 x ST4+`	4	6 months	Vacant deanery post. Ongoing recruitment
				6	71 0 0
RSCH	Acute Medicine	1 xST1/2	1	months	Vacant deanery post. Ongoing recruitment
	Emergency			6	
RSCH	Medicine	1 xST1/2	1	months	Vacant deanery post. Ongoing recruitment
DCCII	Emergency	2 00074/2		4	Vacant deanery post. Ongoing recruitment. Filled from April
RSCH	Medicine	3 x GPST1/2	3	months	2024
RSCH	Intensive Care Medicine	2x ST3+	2	6 months	Deanery vacant posts. Ongoing recruitment
КЭСП	Medicine	28 313+		6	Deanery vacant posts. Ongoing recruitment
RSCH	Gastroenterology	1 x IMT3	1	months	Deanery vacant post. Ongoing recruitment
1.5011	Diabetes &	1 X 114113	_	6	Sealery vacant posts ongoing recruitment
RSCH	Endocrinology	1 x IMT3	1	months	Deanery vacant post. Ongoing recruitment
				12	, , ,
RACH	Orthodontics	2x ST3+	2	months	Deanery vacant posts. Awaiting feedback from deanery
				6	
RSCH	Anaesthetics	2x ST3+	2	months	Deanery vacant post
RSCH	Anaesthetics	2x ST3+	2	12 months	Maternity leave. Ongoing recruitment
				12	
RSCH	Anaesthetics	1x Clinical Fellow	1	months	Ongoing recruitment
DCCII	Company Company	4 CT2	4	12	Danage and held Opening growth and
RSCH	General Surgery	4x ST3	4	months 4	Deanery posts on hold. Ongoing recruitment
RSCH	ENT	1x GPST1/2	1	months	Deanery vacant post. Filled from April 2024
1.0 0.1		1x 0.0.1/2	_	6	- Canaly taxane posts times it only pin 202
RSCH	ENT	1x Clinical Fellow	1	months	Ongoing recruitment
	Intensive Care			12	
RSCH	Medicine	1x S/CT 3	1	months	Deanery vacant post. Ongoing recruitment
	Intensive Care			6	
RSCH	Medicine	2 x ST3+	2	months	Deanery vacant post.
RSCH	Oral & MaxFax Surgery	1x Clinical Fellow	1	12 months	
					Post filled from March 2024
RSCH	Ophthalmology Trauma &	1x Clinical Fellow  1x Clinical Fellow -	1	1 month	Post filled from March 2024
RSCH	Orthopaedics	Hand Fellow	1	6 months	Post filled as of Apr 24
RSCH	Cardiac Surgery	1x ST3+	1	12	Deanery vacant post. Ongoing recruitment

				months	
				12	
RSCH	Renal Medicine	2x Clinical Fellow	2	months	Ongoing recruitment
				12	
RSCH	Vascular Surgery	2x Clinical Fellow	2	months	Ongoing recruitment
				6	
RSCH	Vascular Surgery	1x ST3+	1	months	New post - deanery vacant post. ongoing recruitment
				6	
RACH	Paediatrics	1x S/CT 1/2	1	months	Post filled as of Mar 24
				6	
RACH	Paediatrics	1x ST1/2	1	months	Deanery vacant post. Filled from Mar 24
				12	
RACH	Paediatric Surgery	1x ST1/2	1	months	Ongoing recruitment - candidate withdrew
				12	
RACH	Paediatrics	1x Clinical Fellow (ST4)	1	months	Ongoing recruitment
		0 0=1/0		6	
RSCH	Paediatrics	3x ST1/2	3	months	Deanery vacant posts. Ongoing recruitment
DA GU	5 1:	4 674		12	
RACH	Paediatrics	1x ST4+	1	months	Deanery vacant post. Ongoing recruitment
DACH	Dandintuina	1 CT4.	1	12	Makawitu lagua
RACH	Paediatrics	1x ST4+	1	months 12	Maternity leave
RSCH	Haamatalagu	1 <sub>14</sub> CT2 <sub>1</sub>	1	months	Doomony vaccent nect
КЭСП	Haematology	1x ST3+	1	12	Deanery vacant post
RSCH	Medical Oncology	1x ST3+	1	months	Maternity Leave - returning Mar 24
NOCII	Wiedical Officology	13137	1	12	Waterfilty Leave - Feturning War 24
RSCH	Nuclear Medicine	2x ST3+	2	months	Deanery vacant posts
NOCH	Wacical Wicalcine	ZX 3131		5	Dearnery vacuum posts
RSCH	Radiology	1x ST3	1	months	Approved out-of-programme
	1144101087	1.0.0		12	The process of the gramme
RSCH	Radiology	1x ST1/2	1	months	Maternity leave
		,		8	,
RSCH	Radiology	1x ST3	1	months	Deanery vacant post
	Ü,			12	
RSCH	Microbiology	1xST3	1	months	Maternity leave
				12	
RSCH	Microbiology	1xST3	1	months	Secondment
				12	
RSCH	Histopathology	1xST1/2	1	months	Deanery vacant post

LTFT trainees in full-time posts which therefore leaves a backfill requirement for the division (i.e. not slot shares) the figures by site are as follows:

Site	Number of LTFTs in full-time posts
SRH	9
WTG	27
PRH	1
RSCH	47

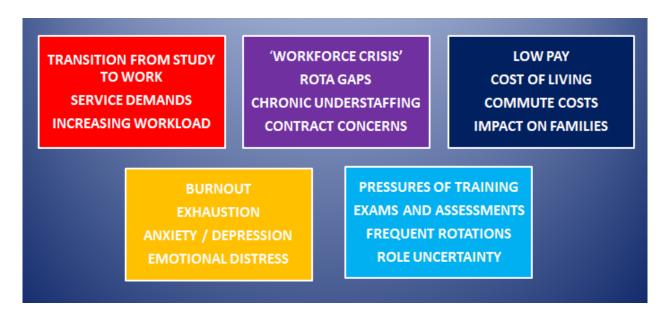
# 9.0 UHSussex Rota compliance 23/24

	Non compliance	Proposed solution
Microbiology SpR x WGH	No more than 3 on call duty periods in 7 days unless agreed at local level.	Local agreement can be sought to maintain the current rota. Note: this rota is a non-resident on call rota of low intensity.
Microbiology SpR x SRH	No more than 3 on call duty periods in 7 days unless agreed at local level.	Local agreement can be sought to maintain the current rota. Note: this rota is a non-resident on call rota of low intensity.

St Wilfrid's Hospice SHO x 6 SRH	No more than 3 on call duty periods in 7 days unless agreed at local level.	Local agreement can be sought to maintain the current rota. Note: this rota is a non-resident on call rota of low intensity
ENT (Otolaryngology) SpR RSCH	No more than 3 on call duty periods in 7 days unless agreed at local level.	Local agreement can be sought to maintain the current rota. Note: this rota is a non-resident on call rota of low intensity.

## 10.0 Future challenges 24/25

**Junior doctor burnout** One of the key challenges facing trainee doctors are unprecedented levels of anxiety and burnout, key contributants are listed below.



At UHSussex we must continue seek opportunities for engagement between senior leadership and trainees on key issues and concerns as set out by the junior doctor body. The JDF provides an open opportunity for Senior leadership teams to offer visibility to address 'hot topics' and provide early intervention. In 23/24 key concerns as expressed by the junior doctors body remain unchanged and have included; safe levels of staffing out of hours, provision of high quality rest facilities and transparency on strategies to mitigate rota gaps such as escalation of rates of pay for those vacant shifts meeting the definition of a 'critical shift'.

Response to ER data and triangulation of information Opportunities exist alongside ER which to signal departments in difficulty or trainees facing undue pressures. These include key workforce data; staff sickness/absence rates, lack of recruitment to substantive posts or bank/agency shift uptake to specific wards/departments, GMC trainee and supervisor survey data, departments repeatedly declining study/annual leave or rota lines unable to remunerate trainee ERs with TOIL. The Trust has yet to harness the potential for sharing this information and triangulate data sources to allow senior change makers to facilitate early interventions. There must be a clear plan to address proven concerns and accountability to ensure ER data is acted upon and results in meaningful and sustained improvement.

**Expanding exception reporting** Exception reporting is most valuable in demonstrating pressure points when all junior doctors across a rota line are able to ER. Clinical areas staffed by non-training grades; (trust grade doctors/ LEDs locally employed doctors and clinical fellows) are under-represented in ER data. The under-representation of non-training grades in ER data remains a 'blind spot' of organisational risk and may be considered inequitable. Lack of access for ER for locally employed and Trust grade doctors must be addressed as a key priority if we are to deliver equitable working conditions and demonstrate a believed sense of value for this key part of our medical workforce.

## Appendix 1 – Example LFG ER data pack





Dear Doctors,

We are writing to you as senior colleagues within the Trust to raise your awareness of **exception reporting** and to encourage you to use the system available to you within the Trust.

We know that as junior doctors in training you may have a high workload and that staying late, missing breaks or educational opportunities may sometimes happen. You can submit a report for any variation from the planned working hours or training opportunities in your work schedule or for missed rest breaks. You should submit the exception report as soon as possible after the exception takes place.

The outcome can be TOIL (time off in lieu) or pay for additional hours and the report should be done within a maximum of 14 days (or 7 days when making a claim for payment). **These reports provide rich data for the Trust which enables us to improve.** This can be through changing rotas for the better or allocating more staff where needed. Exception reporting data can also help us identify and make the case for more staff, thus improving departmental working conditions trust wide as well as maintaining and improving patient safety. You should exception report issues as they arise, which can include:

- Differences in the total hours worked from what was set out in the work schedule, including the prospective estimate of hours worked while non-resident on-call
- Being unable to take your contractual rest breaks which are: at least one 30-minute paid break for a shift
  rostered to last more than five hours, a second 30-minute paid break for a shift rostered to last more than nine
  hours and a third 30-minute break when working a night shift of 12 hours or longer
- Missed educational or training opportunities including teaching, allocated clinics or procedural training
- Levels of support available during service commitments

At UHSussex we use DRS-4 <u>drs.realtimerostering.uk/Home.aspx</u>. Here is a link showing you how to use it; <u>Guardian of Safe</u> <u>Working Hours and Exception Reporting - Staffnet</u>. This link from the BMA website contains more information and videos on how to submit an exception report and different systems which you may encounter as you move hospitals; <u>Exception reporting for junior doctors in England (bma.org.uk)</u>. For any difficulties with login or using the system, please contact our dedicated team of workforce officers at uhsussex.exceptionreportingenquiries@nhs.net.

This email has been sent to all educational and clinical supervisors. We expect all your senior colleagues to be supportive of you in reporting. If you feel there barriers to exception reporting these can be raised with Dr Charlotte Ford (Guardian of Safe Working) charlotte.ford8@nhs.net or at the monthly UHSussex Junior Doctors Forum which all doctors at the Trust are welcome to attend.

Kind Regards

Prof Catherine Urch Chief Medical Officer Dr Charlotte Ford Guardian of Safe Working Mr David Beattie

Devillet.

**Director of Medical Education** 

### **UHSUSSEX GUARDIAN FINES APPLICATION FORM**

### **Principles of Fine Money Allocation & Application Form**

Completed forms should be emailed to uhsussex.exceptionreportingenquiries@nhs.net

The 2016 Terms and Condition of Service for NHS Doctors and Dentists in training includes the levying of fines by the Guardian(s) of Safe Working (GoSWH) where certain contractual working conditions have been breached. Within this document the term 'junior doctor' refers to all doctors training on the 2016 national terms and conditions of service contract.

Following consultation with the UHSussex junior doctor body it has been agreed that the fine money will be allocated by the junior doctor representatives of the Junior Doctor Forum (JDF) in association with the GoSWH with reference to the following principles.

- 1. The money raised through fines must be used to **benefit the education, training and working environment** of trainees
- 2. All applications should be for prospective expenditures (in some exceptional circumstances a retrospective expenditure may be considered)
- 3. Votes will be decided by a simple majority with a quorum of a minimum of 5 of the TRAINEE REPRESENTATIVES attending the JDF
- 4. Applicants may be asked to present their application in person to the junior doctor representatives and GoSWH
- 5. Remote reviews and sanctioning of applications may occur on occasions where Junior Doctors could not attend the meeting following contact with all trainee representatives given the opportunity to vote
- 6. The funds must not be used to supplement the facilities, study leave that can be supported by HEE, IT provision and other resources that are defined by HEE as fundamental requirements for doctors in training and which should be provided by the employer/host organisation as standard
- 7. Junior doctors can apply for an allocation of fine money providing it fulfils the above criteria. Submissions should be for review prior to the next scheduled JDF MEETING uhsussex.exceptionreportingenquiries@nhs.net
- 8. THE EXCEPTION REPORTING TEAM WITHIN MEDICAL WORKFORCE WILL MAKE AGREED PURCHASES ON BEHALF OF TRAINEE PROJECT LEAD. Retrospective expenditures will only be considered in exceptional circumstances.
- 9. Trainees will be notified of outcome at the JDF meeting and this will be confirmed by email. The workforce team will aim to make purchases within 28 days and update trainee applicant accordingly.
- 10. All fine expenditure will be included in the quarterly GoSWH report.
- 11. These principles will be reviewed on a yearly basis and will not be altered without consultation with the UHSussex junior doctor workforce.

# Appendix 3:

# **UHSUSSEX GUARDIAN FINES APPLICATION FORM**

# **Principles of Fine Money Allocation & Application Form**

Completed forms should be emailed to uhsussex.exceptionreportingenquiries@nhs.net

Date	
Name	
Current specialty and	
grade	
8.446	
Trainee representative Y/N	
(include details)	
Email	
Total amount applying for	
Is this an individual or	
group expenditure?	
group expenditure:	
Details of expenses:	
please provide an	
overview of the	
project/item:	
-Brief description of what	
·	
the money is needed for	
-Purpose and anticipated	
outcomes	
outcomes	
-Who would this serve/	
benefit? (include numbers)	
-How will the funds be	
spent?	
·	
-What is the timeline for	
the use?	
-Who will be responsible	
for receiving the funds?	
-Who will be responsible	
•	
for providing evidence and	
feedback for use of fund?	

I confirm my application complies with the UHSussex Principles of Fine Money Allocation and I will use allocated money as detailed above.

Applicant
Name:
Signature:
Date:
Official Use
Date of discussion at JDF:
Outcome: AGREED / NOT AGREED (delete)
Comments:
AUTHORISATION GOSWH:
Signature: Date:
Date.
SECOND AUTHORISING CONSULTANT: Name / Position:
Signature: Date:
Date of purchase by workforce team (initials): BID OPEN / CLOSED (DELETE AS APPROPRIATE)