



KnowledgeShare

News from KnowledgeShare - August 2025

Teams using KnowledgeShare for:



Evidence Updates

135



Evidence Searching

55



Skills Teaching

10

Members receiving updates:



69,259

Support requests from LKS teams:



51

Coming soon! A new way to access support from the KnowledgeShare team

Our brand-new support portal will be going live very soon! Once it does, we'll send you details on how to access the portal and a knowledge base of FAQs, how-tos, trouble-shooting tips etc. We'll continue to add to this knowledge base over time, but if you can't find the answer to your question, you'll be able to submit a ticket - we'll get back to you by email in our usual speedy way!

Reminder: evidence search requests from Members

Members can log into KnowledgeShare and request an evidence search even if you are not currently using the system to manage searches.

Staff with LKS Administrator permissions will receive an email notification if a Member requests a search (subject line: New KnowledgeShare Evidence Search Request by a Member). This should be actioned even if you don't intend to complete the search within KnowledgeShare.

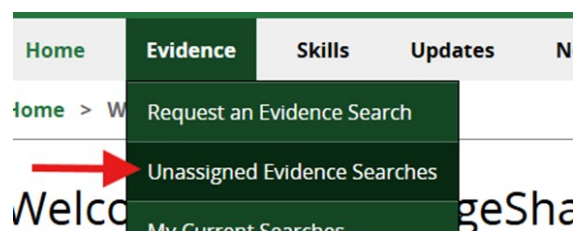
Step 1: View the search via the email link.

Step 2: Assign the search to yourself or another member of staff to complete within KnowledgeShare, OR make a note of the request details if handling outside of KnowledgeShare.

Step 3: If you have completed the search outside KnowledgeShare, assign it to yourself and then click Cancel. It will no longer appear as waiting to be completed.

It's good practice to check your service's Unassigned Evidence Searches regularly to make sure you haven't missed any requests, and to cancel any requests that are no longer needed.

Click on **Unassigned Evidence Searches** under the Evidence menu to view the list.



Questions or comments about KnowledgeShare? Email uhsussex.knowledgeshare@nhs.net



KnowledgeShare

New category roundup

The following categories have recently been added to KnowledgeShare:

Chikungunya (in Vector Borne Diseases)

Epistaxis (in Nose Diseases and Wounds & Injuries)

Myasthenia gravis (in Neuromuscular Diseases)

Osteopath (in Staff Groups – Rehabilitation Therapist)

Research Design (in Professional Interests – Conducting Research)

Veterans (in Lifestyle & Risks - Populations and Health Inequalities)

Please review members who may find these terms useful. For example, search for members with the Settings category **Armed Forces** to identify those who are likely to be interested in military veterans.

Existing Members who already have a parent category selected will automatically receive resources on any new child terms that are added underneath it. Members who do not already have the relevant parent category are NOT automatically updated.

Forthcoming training and events

Skills

To help manage information skills teaching, including *ad hoc* or scheduled sessions.

Wednesday 15 Oct 2025 2.00pm– 3.30pm

Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Friday 5 Sep 2025, 10.00am– 12.00pm

Tuesday 28 Oct 2025, 2.00pm– 4.00pm

Adding local resources

This session will help you add local events, guidelines and books to your Members' updates.

Wednesday 3 Sep 2025, 10.30am– 12.00pm

Tuesday 4 Nov 2025, 12pm– 2.00pm

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Wednesday 10 Sep 2025, 10.00am– 12.00pm

Tuesday 11 Nov 2025, 1.00pm– 3.00pm

Sessions are run via MS Teams.
uhsussex.knowledgeshare@nhs.net to book.

"I do not think I would engage with the literature nearly as much as I do if it was not for this service...the material is just presented straight to my inbox and makes it so easy and accessible."

We support regular regional communities of practice. Our next meeting is: **London and South, Thursday 2 October 10.00am– 12.30pm** (Teams). Let us know if you manage a team in London or the South of England (inc KSS, Thames Valley, South West) and have not received an invite.



Allied Health Professional,
Sussex Community Foundation Trust