

KnowledgeShare

News from KnowledgeShare - October 2025

Teams using KnowledgeShare for:



Evidence Updates



Evidence Searching

55



Skills Teaching

Members receiving updates:



70,567

Support requests from LKS teams:



Showcasing local events, books and guidelines

Did you know? You can add your own resources to KnowledgeShare for local distribution, for example, trust guidelines, community events, and new books in your local collections.

The Add Resource page has a Geographical availability field. Choose Organisation to add your item for local distribution. This step is important to ensure resources are not sent to the wrong members!

A new box, **Organisation**, will appear. In this, you will be able to type the names of specific hospitals, organisations, etc that you serve to whom the resource is targeted.

As you can see, you can select as many or as few organisations as you require.

Geographical availability	Organisation •
Organisation (Required)	International Enter one or more National
Location	Regional Organisation
All day event?	
Start date (Required)	/ / · · ·
Start time (Required)	v : v

Geographical availability	Organisation •
Organisation	Enter one or more
Selected	Sussex Partnership NHS Foundation Trust 🗶 East Sussex County Council 🔣 West Sussex County Council 🗶 NHS Sussex Health & Care 🗶
Location	
All day event?	

To get started with adding local resources, please sign up for one of our regular training sessions. The next session is Tuesday 4th November, 12-2pm. You can book your place via our support portal: https://knowledgeshare.freshdesk.com/ support/home

More information can also be found in our Updates Handbook – **3.3 Adding a resource**: www.uhsussex.nhs.uk/knowledgeshare-web/



KnowledgeShare

What customisations can we make to the evidence search report for our team?

Did you know that changes to the evidence search template for your team can be made by your local administrator(s)? To find out how to customise sections of your report, please see our new article on the support portal (quick sign-up required).

Other recent articles:

FAQ: Can library members edit their own Professional Interests?

FAQ: What training is available?

Job Title v Job Role

You may keep statistics on the occupations of your KnowledgeShare members. The Job Group and Job Role fields on the member profile page align with the occupations listed on ESR and are used for capturing a user's professional group.

These values contribute to detailed reporting, and allow you to restrict training sessions and newsletters to certain Job Groups/Roles only. To record more granular data about specific roles on a member's profile, enter the user's title into the Job Title field.

You are able to filter according to Job Role in all the regular stats Ceri sends you.

A complete list of Job Roles is available as Appendix 3 of the KnowledgeShare Handbook.

Forthcoming training and events

Skills

To help manage information skills teaching, including ad hoc or scheduled sessions.

Friday 19 Dec 2025 1.00pm- 2.30pm

Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Tuesday 28 Oct 2025, 2.00pm- 4.00pm Tuesday 25 Nov 2025, 1.00pm- 3.00pm Monday 8 Dec 2025, 10.00am- 12.00pm

"By keeping up to date on current research I have been able to pass information on to patients and I am able to adapt my practice to better support them."

Adding local resources

This session will help you add local events, guidelines and books to your Members' updates.

Tuesday 4 Nov 2025, 12.00pm- 2.00pm Wednesday 7 Jan 2026, 11am-12.30pm

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Tuesday 11 Nov 2025, 1.00pm- 3.00pm Thursday 15 Jan 2025, 11.00am- 1.00pm

Sessions are run via MS Teams. Log in at https://knowledgeshare.freshdesk.com/ support/home to book a place

