

The SharePoint Document Library: NHS Integration and Infrastructure Challenges

Following a major NHS Trust merger, this project sought to consolidate clinical and corporate documents into a single SharePoint library. While usage is high, the project faces ongoing challenges related to software limitations, digital literacy, and fragmented organisational cultures.

Aim



A Single Source of Truth

Centralising access to all controlled documents for mobile and desktop users.



Methods



Migration and Reporting

Decommissioning legacy platforms and implementing Power BI dashboards for governance.



Devolved Governance

Transferring document ownership and administration to individual divisional leads.

Results

100,000

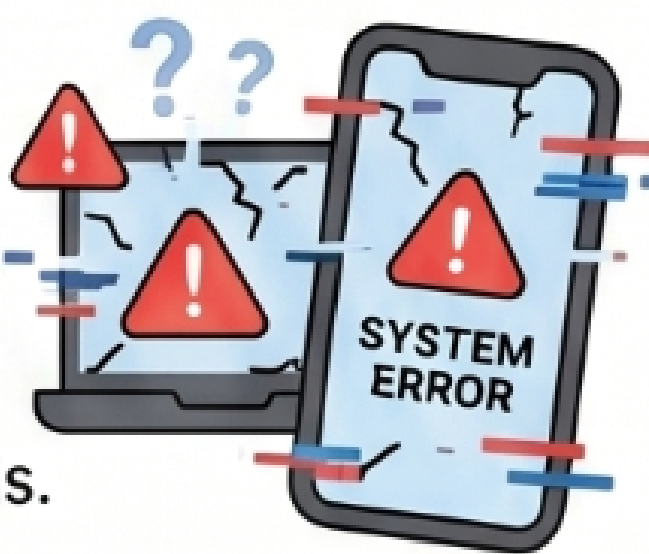
Monthly Site Visits



The library is highly active and a standing item in quality meetings.

Technical Search & Mobile Failures

SharePoint search proved unfit for purpose, requiring bespoke technical workarounds.



Goal vs. Current Technical Reality

Goal	Current Status / Challenge
✓ Efficient Document Discovery	⚠ Unfit for purpose; requires bespoke fixes
✓ Seamless Mobile Access	⚠ Technical issues with SharePoint app
✓ Collaborative Direct Editing	⚠ No progress to date

Discussion/Conclusion



Organisational & Cultural Friction

Persistent hospital silos and varying digital literacy have slowed project completion.

**References

**Conflicts of Interest

