



KnowledgeShare

News from KnowledgeShare - August 2026

Teams using KnowledgeShare for:



Evidence Updates

127



Evidence Searching

52



Skills Teaching

8

Members receiving updates:



68,335

Support requests from LKS teams:



30

Welcome Charlotte!



We're happy to announce that Charlotte Day has joined the KnowledgeShare team as our assistant librarian (3 days a week). Charlotte has been working in the enquiry desk team at UHSussex since February and will be supporting KnowledgeShare until at least December, hopefully longer!

More from Charlotte: *"I am excited to take on this new opportunity as KnowledgeShare Assistant Librarian. Starting out as a Library Assistant means I already have a strong understanding of the team and the service, which has helped me transition into this new role. The support I've received from colleagues has been fantastic and has really helped me settle into this exciting opportunity."*

International Congress on Medical Librarianship

Clare and Rachel presented a poster describing our evaluation of KnowledgeShare evidence updates at the ICML conference in July. Check it out via our [Futures workspace](#)!



New EBSCO interface

The EBSCOhost interface has changed. For support in exporting RIS files for your evidence search reports, see our [quick guide](#).



KnowledgeShare

LKS Administrator notifications

After the next system update, staff with LKS Administrator permissions will start receiving additional admin notifications. This is so that notifications can be actioned in a timely way even if the named Administrator is away.

Notifications received by LKS Administrators include:

- weekly reports of members who have self-registered and members unassigned or re-assigned
- alerts when a member logs in to KnowledgeShare and requests an evidence search
- alerts when a member has current awareness interests and is missing an assigned librarian.

What do you need to do?

1. Consider who in your team needs full LKS Administrator permissions (minimum 2 people recommended), and let us know if anyone's permissions should be changed.
2. Decide who will carry out actions prompted by emails, so you're not all trying to do the same action.

Coming soon: Two-Factor Authentication

We plan to enable two-factor authentication (2FA) when logging into KnowledgeShare at the end of September. We'll email all LKS staff users nearer the time with full details and guidance on setting up 2FA. Note: *only* library staff will need to use 2FA alongside OpenAthens, not library members.

You will not have to re-authenticate every time you log in, but will be prompted to do so every 30 days. There will also be an option to trust your current device, for 90 days.

You will be able to use email, SMS or app for 2FA.

Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Weds 23 September 2026, 1.00pm–3.00pm

Mon 12 October 2026, 10.00am–12.00pm

Thu 19 November 2026, 1.00pm–3.00pm

Adding local resources

This session will help you add local events, guidelines and books to your Members' updates.

Tue 20 October 2026, 1.00pm–2.30pm

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Tue 17 November, 2026, 2.00pm–4.00pm

Thu 15 October 2026, 1.00pm–3.00pm

Skills

To help manage information skills teaching, including *ad hoc* or scheduled sessions.

Thu 24 September 2026, 2.00pm–3.30pm

"Thank you very much for the stats, great to see KnowledgeShare being so well used"



Knowledge and Library Service Manager,
Somerset NHS Foundation Trust