



KnowledgeShare

News from KnowledgeShare - September 2026

Teams using KnowledgeShare for:



Evidence Updates

134



Evidence Searching

51



Skills Teaching

7

Members receiving updates:



69,059

Support requests from LKS teams:



37

Booking training sessions is easy!

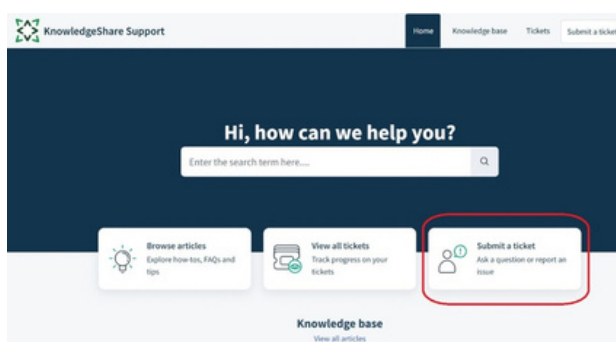
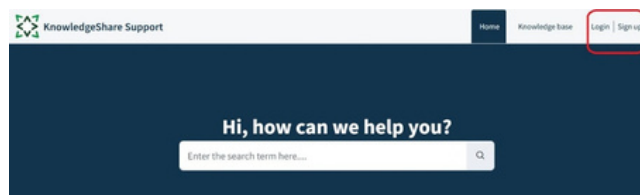
Our range of training is available via our support portal. If you are not already registered, click “Sign-up” in the top right corner of the screen:

Just add your name and email address and then click “Register”. An email notification with an activation URL is then sent to you. Once you click on it, you will be asked to create a future password for the portal.

Once registered, select “Submit a ticket”:

Among the options is “Book onto training”:

Select the session you would like to attend, then click “Submit”. We will be in touch!





KnowledgeShare

Reminder: Two-Factor Authentication

Two-factor authentication (2FA) for KnowledgeShare login will be enabled on 30 September 2026. We have emailed all LKS staff users with full details, and guidance is available on our [support portal](#).

Only library staff will need to use 2FA alongside OpenAthens/institutional login, not library members. You will not have to re-authenticate every time you log in, but will be prompted to do so every 30 days. There will also be an option to trust your current device, for 90 days. You will be able to use email, SMS or app for 2FA.

New Categories in Conditions and Lifestyle Factors

Healthy Aging

(Lifestyle & Risks> Individual Behaviour)

Food industry

(Lifestyle & Risks> Environmental Risks)

Sleep Hygiene

(Lifestyle & Risks> Individual Behaviour)

Peripheral Oedema

(Conditions> Physical Diseases> Musculoskeletal Diseases > Foot & Ankle Diseases)

Forthcoming training and events

Sessions are run via MS Teams.

Log in at <https://knowledgeshare.freshdesk.com/support/home> to book a place

Evidence Search

This session will help you manage evidence searching with KnowledgeShare.

Mon 12 October 2026, 10.00am–12.00pm

Thu 19 November 2026, 1.00pm–3.00pm

Member Categorising

This session is a repeat of the initial implementation updates training, for new staff or as a refresher.

Tue 17 November 2026, 2.00pm–4.00pm

Thu 15 October 2026, 1.00pm–3.00pm

Adding local resources

This session will help you add local events, guidelines and books to your Members' updates.

Tue 20 October 2026, 1.00pm–2.30pm

Skills

To help manage information skills teaching, including ad hoc or scheduled sessions.

Tue 26 January 2027, 1.00pm–2.30pm

Community of Practice

We support regular regional communities of practice. Our next meeting is:

London and the South

Fri 9 October 10.00am–12.00pm

Let us know if you manage a team in London, KSS, South West or Thames Valley & Wessex and have not received an invite.

"Great to hear about the latest developments with KnowledgeShare and the team in the latest newsletter. I thought the "Straight to my inbox" poster was fabulous.

I didn't realise that we are able to contact existing OpenAthens users about KnowledgeShare via the mailing list!"



**Assistant Librarian
Barnsley Hospital NHS FT**